

Forms Accessibility Conformance Report

Based on VPAT® 2.5 WCAG 2.2 and Revised Section 508 Edition

Report information

Product	Forms (version 12 Spring 2025 (12.0.2503.10378))
Product description	Laserfiche Forms lets organizations create and customize web forms to collect data from users, clients, and constituents. Designers can also build business processes that route submitted forms for review and approval, automate emails, and archive submissions to the repository. Forms includes an Inbox for review/approval tasks and Monitor and Reporting areas for insight into where each submission is in a process.
Report date	2026-07-10
Last modified	2026-07-10
Report version	1
Contact	Laserfiche accessibility@laserfiche.com https://www.laserfiche.com/
License	CC-BY-ND-4.0

Notes

This Accessibility Conformance Report presents the results of Laserfiche's accessibility evaluation of Forms. Conformance was evaluated against WCAG 2.2, 2.1 (Level A and AA). Success criteria outside the evaluated scope — including later WCAG 2.2 additions and all Level AAA criteria that were not tested — are listed as "Not Evaluated" rather than assigned an untested rating. Forms can be fully customized, so form designers are also responsible for maintaining compliance in each area; actual conformance can vary with how a given form is built. This report consolidates the evaluations of: Forms 12 (WCAG 2.2, 2025-07-15); Form Fill / user-facing form (WCAG 2.1, 2024-09-06).

Evaluation methods used

Manual testing and screen-reader testing with NVDA, keyboard-only testing, color-contrast checking with the WCAG Contrast Checker, and automated scans with axe DevTools, WAVE, Lighthouse, and Accessibility Insights for Web. A third-party accessibility consultant's assessment was also incorporated.

Applicable standards and guidelines

This report covers the degree of conformance for the following accessibility standards and guidelines:

- Web Content Accessibility Guidelines 2.2 — <https://www.w3.org/TR/WCAG22/>
- Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 — <https://www.access-board.gov/ict/>

Terms

The terms used in the conformance level information are defined as follows:

Supports

The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially Supports

Some functionality of the product does not meet the criterion.

Does Not Support

The majority of product functionality does not meet the criterion.

Not Applicable

The criterion is not relevant to the product.

Not Evaluated

The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

Table 1: Success Criteria, Level A

Criteria	Conformance level	Remarks and explanations
----------	-------------------	--------------------------

Criteria	Conformance level	Remarks and explanations
1.1.1: Non-text Content	Web: Partially Supports	Web: The new form designer leaves some icon buttons/images without alternate text; in classic forms the delete button for collection/table/file-upload/geolocation is announced as "times".
1.2.1: Audio-only and Video-only (Prerecorded)	Web: Not Applicable	Web: No pre-recorded audio or video in Forms.
1.2.2: Captions (Prerecorded)	Web: Not Applicable	Web: No pre-recorded audio or video in Forms.
1.2.3: Audio Description or Media Alternative (Prerecorded)	Web: Not Applicable	Web: No pre-recorded audio or video in Forms.
1.3.1: Info and Relationships	Web: Partially Supports	Web: Certain elements are missing ARIA roles, and some fields have incorrect ARIA labels, headers, table markup, formatted lists, or labels.
1.3.2: Meaningful Sequence	Web: Partially Supports	Web: The date/time picker DOM position can be improved, some elements are not keyboard accessible and are skipped by screen readers, and the screen reader can escape the delete modal; the Themes color picker is inserted after the main content instead of its logical DOM position.
1.3.3: Sensory Characteristics	Web: Supports	Web: No remarks.
1.4.1: Use of Color	Web: Supports	Web: No remarks.
1.4.2: Audio Control	Web: Not Applicable	Web: No audio on any web page.
2.1.1: Keyboard	Web: Does Not Support	Web: The form and process designers are WYSIWYG drag-and-drop interfaces with no keyboard functionality; signature, rich-text, and file-upload fields in the new form designer do not fully support keyboard interaction, and some areas (inbox column filter, inbox right pane, reordering selected columns) cannot be operated by keyboard.

Criteria	Conformance level	Remarks and explanations
2.1.2: No Keyboard Trap	Web: Partially Supports	Web: Keyboard trap on the classic form designer's Error Messages page and CSS/JS page.
2.1.4: Character Key Shortcuts	Web: Supports	Web: No keyboard shortcuts in Forms.
2.2.1: Timing Adjustable	Web: Partially Supports	Web: Success messages disappear after about 5 seconds without an option to adjust the timing.
2.2.2: Pause, Stop, Hide	Web: Supports	Web: Users can turn off auto-updating for the Inbox task list; no animations out of the box.
2.3.1: Three Flashes or Below Threshold	Web: Supports	Web: No remarks.
2.4.1: Bypass Blocks	Web: Partially Supports	Web: Bypassing the top navigation is supported in the process-management and designer areas but not fully; submitted forms have no repeated blocks.
2.4.2: Page Titled	Web: Partially Supports	Web: Page titles are not unique across different forms, Configuration-site pages, or designer pages for different processes and forms.
2.4.3: Focus Order	Web: Partially Supports	Web: Focus order is incorrect for signature and rich-text fields in the new form designer; modals may not receive focus when opened or restore focus when closed, and focus can jump, land on hidden elements, or follow an incorrect order.
2.4.4: Link Purpose (In Context)	Web: Supports	Web: Links in filled forms are user-generated and depend on the designer's intent.
2.5.1: Pointer Gestures	Web: Supports	Web: No remarks.
2.5.2: Pointer Cancellation	Web: Partially Supports	Web: In classic form designers, fields can be dropped in the wrong location after releasing the mouse button.
2.5.3: Label in Name	Web: Partially Supports	Web: Elements in the new form designer lack associated labels, some accessible elements have no visible label, and some accessible names do not match their visible labels.

Criteria	Conformance level	Remarks and explanations
2.5.4: Motion Actuation	Web: Supports	Web: No remarks.
3.1.1: Language of Page	Web: Supports	Web: No remarks.
3.2.1: On Focus	Web: Supports	Web: No remarks.
3.2.2: On Input	Web: Supports	Web: No remarks.
3.2.6: Consistent Help	Web: Supports	Web: No remarks.
3.3.1: Error Identification	Web: Partially Supports	Web: Errors in the new form designer are not bound to their controls; on the classic Custom Errors page a validation error on the "For" scope cannot be programmatically identified.
3.3.2: Labels or Instructions	Web: Partially Supports	Web: The new form designer can produce forms with missing labels, some accessible elements lack visible labels, and some inputs have missing or unclear labels.
3.3.7: Redundant Entry	Web: Supports	Web: No remarks.
4.1.1: Parsing	Web: Partially Supports	Web: ARIA IDs are not unique for table columns in classic forms; some ARIA roles lack required children or a proper parent, and some elements lack unique IDs or have incorrect ARIA labels.
4.1.2: Name, Role, Value	Web: Does Not Support	Web: Some buttons lack an ARIA role, accessible name, or discernible text; states are not always conveyed to screen readers, some elements are coded incorrectly, some tabs are missing ARIA labels, and some roles or labels are incorrect.

Table 2: Success Criteria, Level AA

Criteria	Conformance level	Remarks and explanations
1.2.4: Captions (Live)	Web: Not Applicable	Web: No pre-recorded audio or video in Forms.

Criteria	Conformance level	Remarks and explanations
1.2.5: Audio Description (Prerecorded)	Web: Not Applicable	Web: No pre-recorded audio or video in Forms.
1.3.4: Orientation	Web: Supports	Web: No remarks.
1.3.5: Identify Input Purpose	Web: Does Not Support	Web: Form elements do not expose input purpose via the autocomplete attribute (only the type attribute).
1.4.3: Contrast (Minimum)	Web: Partially Supports	Web: Some instances have color contrast below the 4.5:1 ratio; the provided themes meet contrast, but designer-customized themes may not.
1.4.4: Resize text	Web: Partially Supports	Web: Some text is clipped when resized in the new form designer.
1.4.5: Images of Text	Web: Partially Supports	Web: Some icons in the new form designer (for example the collection/table search icon) lack alternative text.
1.4.10: Reflow	Web: Does Not Support	Web: At 1280x1024 with 400% browser zoom, long field labels and descriptions extend past the page width and some new-form-designer content is lost or unavailable.
1.4.11: Non-text Contrast	Web: Partially Supports	Web: Icon buttons in the new form designer have an on-focus border that lacks sufficient contrast.
1.4.12: Text Spacing	Web: Partially Supports	Web: In the process modeler, text can slightly overlap its containers when text spacing is adjusted.
1.4.13: Content on Hover or Focus	Web: Partially Supports	Web: Date/time pickers in the new form designer and for timer events on the process diagram cannot be dismissed, and tooltips are not dismissible with the Esc key.
2.4.5: Multiple Ways	Web: Supports	Web: No remarks.
2.4.6: Headings and Labels	Web: Supports	Web: No remarks.

Criteria	Conformance level	Remarks and explanations
2.4.7: Focus Visible	Web: Partially Supports	Web: Some default-theme focus styles do not meet contrast, and focus is not visible on the "insert variable" button in the classic form designer.
2.4.11: Focus Not Obscured (Minimum)	Web: Supports	Web: No remarks.
2.5.7: Dragging Movements	Web: Partially Supports	Web: Fields can be added to the form layout via the field-icon menu instead of dragging, but the process designer has no drag-free alternative.
2.5.8: Target Size (Minimum)	Web: Partially Supports	Web: Checkboxes and radio buttons on most pages are only 16x16px; form authors can use CSS to enlarge targets.
3.1.2: Language of Parts	Web: Supports	Web: No remarks.
3.2.3: Consistent Navigation	Web: Supports	Web: No remarks.
3.2.4: Consistent Identification	Web: Supports	Web: No remarks.
3.3.3: Error Suggestion	Web: Partially Supports	Web: Error messages are not associated with form controls via aria-describedby, so screen readers do not announce them; the new form designer also omits some right-pane error messages.
3.3.4: Error Prevention (Legal, Financial, Data)	Web: Supports	Web: No remarks.
3.3.8: Accessible Authentication (Minimum)	Web: Supports	Web: No remarks.
4.1.3: Status Messages	Web: Does Not Support	Web: Success and error messages are not injected into containers with appropriate roles or aria-live, so screen readers do not announce them.

Table 3: Success Criteria, Level AAA

Criteria	Conformance level	Remarks and explanations
----------	-------------------	--------------------------

Criteria	Conformance level	Remarks and explanations
1.2.6: Sign Language (Prerecorded)	Web: Not Evaluated	Web: No remarks.
1.2.7: Extended Audio Description (Prerecorded)	Web: Not Evaluated	Web: No remarks.
1.2.8: Media Alternative (Prerecorded)	Web: Not Evaluated	Web: No remarks.
1.2.9: Audio-only (Live)	Web: Not Evaluated	Web: No remarks.
1.3.6: Identify Purpose	Web: Not Evaluated	Web: No remarks.
1.4.6: Contrast (Enhanced)	Web: Not Evaluated	Web: No remarks.
1.4.7: Low or No Background Audio	Web: Not Evaluated	Web: No remarks.
1.4.8: Visual Presentation	Web: Not Evaluated	Web: No remarks.
1.4.9: Images of Text (No Exception)	Web: Not Evaluated	Web: No remarks.
2.1.3: Keyboard (No Exception)	Web: Not Evaluated	Web: No remarks.
2.2.3: No Timing	Web: Not Evaluated	Web: No remarks.
2.2.4: Interruptions	Web: Not Evaluated	Web: No remarks.
2.2.5: Re-authenticating	Web: Not Evaluated	Web: No remarks.
2.2.6: Timeouts	Web: Not Evaluated	Web: No remarks.
2.3.2: Three Flashes	Web: Not Evaluated	Web: No remarks.
2.3.3: Animation from Interactions	Web: Not Evaluated	Web: No remarks.
2.4.8: Location	Web: Not Evaluated	Web: No remarks.
2.4.9: Link Purpose (Link Only)	Web: Not Evaluated	Web: No remarks.
2.4.10: Section Headings	Web: Not Evaluated	Web: No remarks.

Criteria	Conformance level	Remarks and explanations
2.4.12: Focus Not Obscured (Enhanced)	Web: Not Evaluated	Web: No remarks.
2.4.13: Focus Appearance	Web: Not Evaluated	Web: No remarks.
2.5.5: Target Size (Enhanced)	Web: Not Evaluated	Web: No remarks.
2.5.6: Concurrent Input Mechanisms	Web: Not Evaluated	Web: No remarks.
3.1.3: Unusual Words	Web: Not Evaluated	Web: No remarks.
3.1.4: Abbreviations	Web: Not Evaluated	Web: No remarks.
3.1.5: Reading Level	Web: Not Evaluated	Web: No remarks.
3.1.6: Pronunciation	Web: Not Evaluated	Web: No remarks.
3.2.5: Change on Request	Web: Not Evaluated	Web: No remarks.
3.3.5: Help	Web: Not Evaluated	Web: No remarks.
3.3.6: Error Prevention (All)	Web: Not Evaluated	Web: No remarks.
3.3.9: Accessible Authentication (Enhanced)	Web: Not Evaluated	Web: No remarks.

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance level	Remarks and explanations
302.1: Without Vision	Does Not Support	Not all content is accessible by screen reader, and designing processes and forms is not possible without vision.
302.2: With Limited Vision	Partially Supports	At high zoom some content scrolls off-screen in the new form designer, and designing processes is difficult with limited vision.
302.3: Without Perception of Color	Supports	No remarks.

Criteria	Conformance level	Remarks and explanations
302.4: Without Hearing	Supports	No remarks.
302.5: With Limited Hearing	Supports	No remarks.
302.6: Without Speech	Supports	No remarks.
302.7: With Limited Manipulation	Partially Supports	Some native options in the new form designer are not keyboard-accessible, and the designers require drag-and-drop (click, hold, then drop in a specific location).
302.8: With Limited Reach and Strength	Partially Supports	Some native options in the new form designer and some designer actions are not keyboard-accessible.
302.9: With Limited Language, Cognitive, and Learning Abilities	Supports	No remarks.

Chapter 4: Hardware

Forms is a software product; Section 508 hardware criteria are not applicable.

This chapter is not included in this report.

Chapter 5: Software

Criteria	Conformance level	Remarks and explanations
502.2.1: User Control of Accessibility Features	Supports	No remarks.
502.2.2: No Disruption of Accessibility Features	Supports	No remarks.
502.3.1: Object Information	Partially Supports	Some elements are missing object information in the process-management and designer areas.
502.3.2: Modification of Object Information	Supports	No remarks.
502.3.3: Row, Column, and Headers	Supports	No remarks.

Criteria	Conformance level	Remarks and explanations
502.3.4: Values	Supports	No remarks.
502.3.5: Modification of Values	Supports	No remarks.
502.3.6: Label Relationships	Supports	No remarks.
502.3.7: Hierarchical Relationships	Supports	No remarks.
502.3.8: Text	Supports	No remarks.
502.3.9: Modification of Text	Supports	No remarks.
502.3.10: List of Actions	Supports	No remarks.
502.3.11: Actions on Objects	Does Not Support	The designers do not allow all actions to be performed via keyboard or assistive technology.
502.3.12: Focus Cursor	Supports	No remarks.
502.3.13: Modification of Focus Cursor	Does Not Support	The designers cannot send focus to all areas.
502.3.14: Event Notification	Partially Supports	Some actions in the new form designer do not provide event notification.
502.4: Platform Accessibility Features	Supports	No remarks.
503.2: User Preferences	Supports	No remarks.
503.3: Alternative User Interfaces	Not Applicable	No remarks.
503.4.1: Caption Controls	Not Applicable	No remarks.
503.4.2: Audio Description Controls	Not Applicable	No remarks.
504.2: Content Creation or Editing	Not Evaluated	No remarks.
504.2.1: Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	No remarks.

Criteria	Conformance level	Remarks and explanations
504.2.2: PDF Export	Supports	No remarks.
504.3: Prompts	Supports	The designers let authors create content that meets the WCAG AA standard.
504.4: Templates	Supports	Form and process design templates meet WCAG AA standards.

Chapter 6: Support Documentation and Services

Criteria	Conformance level	Remarks and explanations
602.2: Accessibility and Compatibility Features	Supports	No remarks.
602.3: Electronic Support Documentation	Not Evaluated	No remarks.
602.4: Alternate Formats for Non-Electronic Support Documentation	Not Applicable	No remarks.
603.2: Information on Accessibility and Compatibility Features	Supports	No remarks.
603.3: Accommodation of Communication Needs	Supports	No remarks.

Legal disclaimer

This Laserfiche® Accessibility Conformance Report is for informational purposes only and is subject to change without notice. Compulink Management Center, Inc. dba Laserfiche ("Laserfiche") MAKES NO WARRANTIES, EXPRESS OR IMPLIED, IN THIS DOCUMENT, and cannot guarantee the accuracy of any information presented after the date of publication. Laserfiche disclaims any liability with respect to this document and no contractual obligations are formed either directly or indirectly by this document. Customization of the product voids this conformance statement from Laserfiche. Customers may make independent conformance statements if they have conducted due diligence to meet all relevant requirements for their customization. Laserfiche further makes no representation concerning the ability of assistive technologies or other products to interoperate with its products. This document addresses the

named product(s) only and not prerequisite products for which Laserfiche may supply restricted use licenses. Please consult with Assistive Technology (AT) vendors for compatibility specifications of specific AT products.

This report is also available in the machine-readable OpenACR format at <https://accessibility.laserfiche.com/>. OpenACR is a format maintained by the GSA. VPAT® is a registered trademark of the Information Technology Industry Council (ITI).