

WebLink Accessibility Conformance Report

Based on VPAT® 2.5 WCAG 2.2 and Revised Section 508 Edition

Report information

Product	WebLink (version 11.0.0)
Product description	Laserfiche WebLink allows organizations to externally post document content, such as images, office documents, or streaming media, in an unauthenticated public manner. All content is read-only when viewed through Laserfiche WebLink, and it can easily be configured and white-labeled to match organizational themes, logos, and colors. Laserfiche WebLink can also be used internally for authenticated access to the repository in a retrieval-only manner.
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Notes

This Accessibility Conformance Report presents the results of Laserfiche's accessibility evaluation of WebLink. Conformance was evaluated against WCAG 2.1 (Level A and AA). Success criteria outside the evaluated scope — including later WCAG 2.2 additions and all Level AAA criteria that were not tested — are listed as "Not Evaluated" rather than assigned an untested rating.

Evaluation methods used

To evaluate this product, we used general product knowledge, tested with assistive technologies like screen readers, and manually tested our product to ensure accessible behavior.

Applicable standards and guidelines

This report covers the degree of conformance for the following accessibility standards and guidelines:

- Web Content Accessibility Guidelines 2.2 — <https://www.w3.org/TR/WCAG22/>
- Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 — <https://www.access-board.gov/ict/>

Terms

The terms used in the conformance level information are defined as follows:

Supports

The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially Supports

Some functionality of the product does not meet the criterion.

Does Not Support

The majority of product functionality does not meet the criterion.

Not Applicable

The criterion is not relevant to the product.

Not Evaluated

The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

Table 1: Success Criteria, Level A

Criteria	Conformance level	Remarks and explanations
1.1.1: Non-text Content	Web: Partially Supports	Web: Some non-text content presented to the user doesn't have a text alternative that serves the equivalent purpose.
1.2.1: Audio-only and Video-only (Prerecorded)	Web: Not Applicable	Web: Multimedia in repositories is user generated. The availability of transcripts is dependent on the customer's creation of transcripts.
1.2.2: Captions (Prerecorded)	Web: Not Applicable	Web: Multimedia in repositories is user generated. The availability of captions is dependent on the customer's creation of captions.

Criteria	Conformance level	Remarks and explanations
1.2.3: Audio Description or Media Alternative (Prerecorded)	Web: Not Applicable	Web: Multimedia in repositories is user generated. The availability of descriptions is dependent on the customer's creation of descriptions.
1.3.1: Info and Relationships	Web: Partially Supports	Web: Some information, structure, and relationships can be difficult to determine programmatically. Table headers and content can be difficult to determine programmatically.
1.3.2: Meaningful Sequence	Web: Supports	Web: No remarks.
1.3.3: Sensory Characteristics	Web: Supports	Web: No remarks.
1.4.1: Use of Color	Web: Supports	Web: No remarks.
1.4.2: Audio Control	Web: Supports	Web: No remarks.
2.1.1: Keyboard	Web: Partially Supports	Web: Some functionality is not operable only through a keyboard interface.
2.1.2: No Keyboard Trap	Web: Supports	Web: No remarks.
2.1.4: Character Key Shortcuts	Web: Supports	Web: No remarks.
2.2.1: Timing Adjustable	Web: Partially Supports	Web: Some content does not have a way to modify the time limit.
2.2.2: Pause, Stop, Hide	Web: Supports	Web: No remarks.
2.3.1: Three Flashes or Below Threshold	Web: Supports	Web: No remarks.
2.4.1: Bypass Blocks	Web: Partially Supports	Web: Some pages do not provide a way to natively skip navigation, headings, or landmarks.
2.4.2: Page Titled	Web: Partially Supports	Web: Pages have titles but some of them are short and/or have similar titles.
2.4.3: Focus Order	Web: Partially Supports	Web: When tabbing, users may focus unexpected elements.

Criteria	Conformance level	Remarks and explanations
2.4.4: Link Purpose (In Context)	Web: Partially Supports	Web: The purpose of user-generated links added as part of supported customization are the responsibility of the customer. Some link names may be ambiguous.
2.5.1: Pointer Gestures	Web: Not Applicable	Web: Functionality is not relevant to this product.
2.5.2: Pointer Cancellation	Web: Partially Supports	Web: Some elements are activated on a down-click event.
2.5.3: Label in Name	Web: Partially Supports	Web: For some components, the label is not included in the name.
2.5.4: Motion Actuation	Web: Not Applicable	Web: Functionality is not relevant to this product.
3.1.1: Language of Page	Web: Partially Supports	Web: Default human language cannot be programmatically determined on all pages.
3.2.1: On Focus	Web: Supports	Web: No remarks.
3.2.2: On Input	Web: Partially Supports	Web: Expanding/collapsing certain sections causes a loss of focus.
3.2.6: Consistent Help	Web: Not Evaluated	Web: No remarks.
3.3.1: Error Identification	Web: Supports	Web: No remarks.
3.3.2: Labels or Instructions	Web: Supports	Web: No remarks.
3.3.7: Redundant Entry	Web: Not Evaluated	Web: No remarks.
4.1.1: Parsing	Web: Partially Supports	Web: Some elements are not nested according to their specifications. Some elements contain duplicate ids.

Criteria	Conformance level	Remarks and explanations
4.1.2: Name, Role, Value	Web: Partially Supports	Web: There are some elements where the role, name, or value may not contain sufficient information to identify its purpose.

Table 2: Success Criteria, Level AA

Criteria	Conformance level	Remarks and explanations
1.2.4: Captions (Live)	Web: Not Applicable	Web: Product does not support live streaming.
1.2.5: Audio Description (Prerecorded)	Web: Not Applicable	Web: Multimedia in repositories is user generated. The availability of descriptions is dependent on the customer's creation of descriptions.
1.3.4: Orientation	Web: Not Applicable	Web: Mobile.
1.3.5: Identify Input Purpose	Web: Not Applicable	Web: No remarks.
1.4.3: Contrast (Minimum)	Web: Partially Supports	Web: Most application-provided text meets color contrast standards, including all links, and large text formats. Some scenarios of regular text formats (headings and footers) do not meet the ratios out-of-the-box, but customers can configure themes and colors to address this at this time. User-generated text is the responsibility of the customer.
1.4.4: Resize text	Web: Supports	Web: Except for captions and images of text, text can be resized without assistive technology up to 200 percent without loss of content or functionality.
1.4.5: Images of Text	Web: Supports	Web: If the technologies being used can achieve the visual presentation, text is used to convey information rather than images of text except when the image of text can be visually customized to the user's requirements or when a particular presentation of text is essential to the information being conveyed.

Criteria	Conformance level	Remarks and explanations
1.4.10: Reflow	Web: Partially Supports	Web: Most content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions, for vertical scrolling content at a width equivalent to 320 CSS pixels and horizontal scrolling content at a height equivalent to 256 CSS pixels. In some cases an expanded pane can cause clipping issues, but not when the pane is collapsed.
1.4.11: Non-text Contrast	Web: Supports	Web: Active controls such as buttons and form fields have sufficient contrast for their hit-area boundaries, and visual effects indicating state such as selected or focused provide at least 3:1 contrast with the adjacent background.
1.4.12: Text Spacing	Web: Not Applicable	Web: No remarks.
1.4.13: Content on Hover or Focus	Web: Supports	Web: Where hover or focus triggers additional content, it is dismissible, hoverable, and persistent until dismissed or no longer valid.
2.4.5: Multiple Ways	Web: Supports	Web: More than one way is available to locate a Web page within a set of Web pages except where the Web page is the result of, or a step in, a process.
2.4.6: Headings and Labels	Web: Supports	Web: Headings and labels describe topic or purpose.
2.4.7: Focus Visible	Web: Supports	Web: Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.
2.4.11: Focus Not Obscured (Minimum)	Web: Not Evaluated	Web: No remarks.
2.5.7: Dragging Movements	Web: Not Evaluated	Web: No remarks.
2.5.8: Target Size (Minimum)	Web: Not Evaluated	Web: No remarks.

Criteria	Conformance level	Remarks and explanations
3.1.2: Language of Parts	Web: Supports	Web: All parts match the language of the overall application with the exception of user-generated text.
3.2.3: Consistent Navigation	Web: Supports	Web: Navigational mechanisms repeated on multiple WebLink pages within a set occur in the same relative order each time they are repeated, unless a change is initiated by the user.
3.2.4: Consistent Identification	Web: Supports	Web: Components that have the same functionality within a set of WebLink pages are identified consistently.
3.3.3: Error Suggestion	Web: Supports	Web: If an input error is automatically detected and suggestions for correction are known, the suggestions are provided to the user unless it would jeopardize the security or purpose of the content.
3.3.4: Error Prevention (Legal, Financial, Data)	Web: Not Applicable	Web: No remarks.
3.3.8: Accessible Authentication (Minimum)	Web: Not Evaluated	Web: No remarks.
4.1.3: Status Messages	Web: Supports	Web: In content implemented using markup languages, status messages can be programmatically determined through role or properties so they can be presented to the user by assistive technologies without receiving focus.

Table 3: Success Criteria, Level AAA

Criteria	Conformance level	Remarks and explanations
1.2.6: Sign Language (Prerecorded)	Web: Not Evaluated	Web: No remarks.
1.2.7: Extended Audio Description (Prerecorded)	Web: Not Evaluated	Web: No remarks.
1.2.8: Media Alternative (Prerecorded)	Web: Not Evaluated	Web: No remarks.

Criteria	Conformance level	Remarks and explanations
1.2.9: Audio-only (Live)	Web: Not Evaluated	Web: No remarks.
1.3.6: Identify Purpose	Web: Not Evaluated	Web: No remarks.
1.4.6: Contrast (Enhanced)	Web: Not Evaluated	Web: No remarks.
1.4.7: Low or No Background Audio	Web: Not Evaluated	Web: No remarks.
1.4.8: Visual Presentation	Web: Not Evaluated	Web: No remarks.
1.4.9: Images of Text (No Exception)	Web: Not Evaluated	Web: No remarks.
2.1.3: Keyboard (No Exception)	Web: Not Evaluated	Web: No remarks.
2.2.3: No Timing	Web: Not Evaluated	Web: No remarks.
2.2.4: Interruptions	Web: Not Evaluated	Web: No remarks.
2.2.5: Re-authenticating	Web: Not Evaluated	Web: No remarks.
2.2.6: Timeouts	Web: Not Evaluated	Web: No remarks.
2.3.2: Three Flashes	Web: Not Evaluated	Web: No remarks.
2.3.3: Animation from Interactions	Web: Not Evaluated	Web: No remarks.
2.4.8: Location	Web: Not Evaluated	Web: No remarks.
2.4.9: Link Purpose (Link Only)	Web: Not Evaluated	Web: No remarks.
2.4.10: Section Headings	Web: Not Evaluated	Web: No remarks.
2.4.12: Focus Not Obscured (Enhanced)	Web: Not Evaluated	Web: No remarks.
2.4.13: Focus Appearance	Web: Not Evaluated	Web: No remarks.
2.5.5: Target Size (Enhanced)	Web: Not Evaluated	Web: No remarks.
2.5.6: Concurrent Input Mechanisms	Web: Not Evaluated	Web: No remarks.

Criteria	Conformance level	Remarks and explanations
3.1.3: Unusual Words	Web: Not Evaluated	Web: No remarks.
3.1.4: Abbreviations	Web: Not Evaluated	Web: No remarks.
3.1.5: Reading Level	Web: Not Evaluated	Web: No remarks.
3.1.6: Pronunciation	Web: Not Evaluated	Web: No remarks.
3.2.5: Change on Request	Web: Not Evaluated	Web: No remarks.
3.3.5: Help	Web: Not Evaluated	Web: No remarks.
3.3.6: Error Prevention (All)	Web: Not Evaluated	Web: No remarks.
3.3.9: Accessible Authentication (Enhanced)	Web: Not Evaluated	Web: No remarks.

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance level	Remarks and explanations
302.1: Without Vision	Partially Supports	Application defaults support screen-reader users navigating the site in the most common scenarios. Partially supports navigating with a keyboard interface.
302.2: With Limited Vision	Partially Supports	Application defaults support screen-reader users navigating the site. Partially supports navigating with a keyboard interface.
302.3: Without Perception of Color	Supports	Application defaults support this; user-generated themes are the responsibility of the customer.
302.4: Without Hearing	Supports	No application-provided interactions require sound. All multimedia is user-generated and the responsibility of the customer.
302.5: With Limited Hearing	Supports	No application-provided interactions require sound. All multimedia is user-generated and the responsibility of the customer.
302.6: Without Speech	Supports	WebLink does not require any speech applications.

Criteria	Conformance level	Remarks and explanations
302.7: With Limited Manipulation	Partially Supports	Partially supports navigating with a keyboard interface.
302.8: With Limited Reach and Strength	Not Applicable	No remarks.
302.9: With Limited Language, Cognitive, and Learning Abilities	Not Applicable	No remarks.

Chapter 4: Hardware

WebLink is a software product; Section 508 hardware criteria are not applicable.

This chapter is not included in this report.

Chapter 5: Software

Criteria	Conformance level	Remarks and explanations
502.2.1: User Control of Accessibility Features	Supports	The application does not bypass accessibility tools.
502.2.2: No Disruption of Accessibility Features	Supports	The application does not disrupt accessibility tools.
502.3.1: Object Information	Partially Supports	See the remarks for 1.1.1 and 1.3.3.
502.3.2: Modification of Object Information	Supports	No remarks.
502.3.3: Row, Column, and Headers	Partially Supports	Determining the column header associated with a field value with a screen reader is difficult when fields are not relevant or missing. For example, with column headers Pages, Date Created, and Date Modified, a screen reader will describe a folder object without the Pages field using the object name and the two dates, with no mention that the Pages field is missing.
502.3.4: Values	Supports	No remarks.

Criteria	Conformance level	Remarks and explanations
502.3.5: Modification of Values	Supports	No remarks.
502.3.6: Label Relationships	Supports	No remarks.
502.3.7: Hierarchical Relationships	Supports	No remarks.
502.3.8: Text	Supports	No remarks.
502.3.9: Modification of Text	Supports	No remarks.
502.3.10: List of Actions	Supports	No remarks.
502.3.11: Actions on Objects	Supports	No remarks.
502.3.12: Focus Cursor	Partially Supports	See the remarks for 2.4.3.
502.3.13: Modification of Focus Cursor	Supports	No remarks.
502.3.14: Event Notification	Supports	No remarks.
502.4: Platform Accessibility Features	Supports	No remarks.
503.2: User Preferences	Does Not Support	Platform settings are only available to the user through the Designer interface, which is admin only.
503.3: Alternative User Interfaces	Not Applicable	No remarks.
503.4.1: Caption Controls	Not Applicable	No remarks.
503.4.2: Audio Description Controls	Not Applicable	No remarks.
504.2: Content Creation or Editing	Not Evaluated	No remarks.
504.2.1: Preservation of Information Provided for Accessibility in Format Conversion	Supports	No remarks.
504.2.2: PDF Export	Supports	No remarks.

Criteria	Conformance level	Remarks and explanations
504.3: Prompts	Supports	No remarks.
504.4: Templates	Supports	No remarks.

Chapter 6: Support Documentation and Services

Criteria	Conformance level	Remarks and explanations
602.2: Accessibility and Compatibility Features	Supports	No remarks.
602.3: Electronic Support Documentation	Not Evaluated	No remarks.
602.4: Alternate Formats for Non-Electronic Support Documentation	Supports	No remarks.
603.2: Information on Accessibility and Compatibility Features	Supports	No remarks.
603.3: Accommodation of Communication Needs	Supports	No remarks.

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