

Capture Accessibility Conformance Report

Based on VPAT® 2.5 WCAG 2.2 and Revised Section 508 Edition

Report information

Product	Capture
Product description	Capture profiles extract typed and handwritten data from documents for use in a business process. This report covers the Capture Profile Designer, the Capture Profile Listing page, Capture Profile Groups (which group profiles so the best match can be selected), and Smart Invoice capture profiles (which use machine learning to capture invoice fields and identify the vendor).
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Notes

This Accessibility Conformance Report presents the results of Laserfiche's accessibility evaluation of Capture. Conformance was evaluated against WCAG 2.1 (Level A and AA). Success criteria outside the evaluated scope — including later WCAG 2.2 additions and all Level AAA criteria that were not tested — are listed as "Not Evaluated" rather than assigned an untested rating. Conformance to accessibility standards was evaluated by external suppliers under the DHS Trusted Tester Program. This report consolidates the evaluations of: Capture Profile Designer (VPAT 2.4 International Edition, WCAG 2.1, 2023-02); Capture Profile Groups (VPAT 2.4 International Edition, WCAG 2.1, 2023-02); Capture Profile Listing (VPAT 2.4 International Edition, WCAG 2.1, 2023-02); Smart Invoice Capture Profile (VPAT 2.4 International Edition, WCAG 2.1, 2023-02).

Evaluation methods used

Manual testing, screen-reader testing (NVDA), and automated scans with Google Lighthouse and Accessibility Insights for Web.

Applicable standards and guidelines

This report covers the degree of conformance for the following accessibility standards and guidelines:

- Web Content Accessibility Guidelines 2.2 — <https://www.w3.org/TR/WCAG22/>
- Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 — <https://www.access-board.gov/ict/>

Terms

The terms used in the conformance level information are defined as follows:

Supports

The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially Supports

Some functionality of the product does not meet the criterion.

Does Not Support

The majority of product functionality does not meet the criterion.

Not Applicable

The criterion is not relevant to the product.

Not Evaluated

The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

Table 1: Success Criteria, Level A

Criteria	Conformance level	Remarks and explanations
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Criteria	Conformance level	Remarks and explanations
1.1.1: Non-text Content	Web: Partially Supports	Web: Capture Profile Designer: NVDA reads most of what the mouse hovers over but misreads some elements. Capture Profile Groups: hovering did not work for the refresh, help, and save buttons (only focus did). Capture Profile Listing: NVDA does not read out what the mouse is hovered over. Smart Invoice: images on the result page and their zones lack descriptive alternative text and are mostly announced as "graphic", and several buttons (back, navigation, alert, and the two help buttons) are announced only as "button" or "clickable".
1.2.1: Audio-only and Video-only (Prerecorded)	Web: Not Applicable	Web: No prerecorded audio or video is present.
1.2.2: Captions (Prerecorded)	Web: Not Applicable	Web: No prerecorded audio or video is present.
1.2.3: Audio Description or Media Alternative (Prerecorded)	Web: Not Applicable	Web: No prerecorded audio or video is present.
1.3.1: Info and Relationships	Web: Does Not Support	Web: Capture Profile Designer: one error, ui.iframe on the current page. Capture Profile Listing: four "aria-required-parent" errors (elements with an ARIA role that requires a parent role are not contained by it). Capture Profile Groups: very little structure information is conveyed to the screen reader (partially supports). Smart Invoice: reading a row of the result table does not announce the column name and cells cannot be entered individually, and run-test dialog checkboxes do not announce the file name (partially supports).
1.3.2: Meaningful Sequence	Web: Partially Supports	Web: Capture Profile Designer: the user must draw (or have already drawn) a zone in the profile before moving to the next steps, which imposes an order. Capture Profile Listing: users need a profile to progress further, a linear order. Capture Profile Groups and Smart Invoice: supports.

Criteria	Conformance level	Remarks and explanations
1.3.3: Sensory Characteristics	Web: Does Not Support	Web: Capture Profile Groups and Capture Profile Listing: no instructions are provided for using the contents. Capture Profile Designer: partially supports (first-time users are told how to use the designer and a help link explains it). Smart Invoice: supports.
1.4.1: Use of Color	Web: Supports	Web: Colors were chosen by the UX/UI team. Smart Invoice notes that in the edit-capture-profile dialog, when the OK button is greyed out the alternative text does not reflect that it is non-functional.
1.4.2: Audio Control	Web: Not Applicable	Web: No audio content is present.
2.1.1: Keyboard	Web: Supports	Web: Users can tab through the interface without issues. Smart Invoice: the "help files" links in tooltips cannot be opened with the spacebar and must be opened with the Enter key.
2.1.2: No Keyboard Trap	Web: Supports	Web: No keyboard traps were found.
2.1.4: Character Key Shortcuts	Web: Supports	Web: Where keyboard shortcuts exist they use the Ctrl and/or Alt modifier keys rather than single-character keys, so no character-key remapping mechanism is required (Capture Profile Designer, Capture Profile Groups, and Smart Invoice); Capture Profile Listing has no keyboard shortcuts.
2.2.1: Timing Adjustable	Web: Does Not Support	Web: Capture Profile Designer and Capture Profile Listing rated this does-not-support, though all areas report no time-limit or timing-adjustment issues (Capture Profile Groups: not-applicable; Smart Invoice: supports, with no time limit on any content).
2.2.2: Pause, Stop, Hide	Web: Does Not Support	Web: Capture Profile Designer and Capture Profile Listing rated this does-not-support; there are no pause, stop, or hide functions (Capture Profile Groups and Smart Invoice: not-applicable). Smart Invoice notes the only moving element is the loading bar for running a test or uploading a document, which is not presented in parallel with other content.

Criteria	Conformance level	Remarks and explanations
2.3.1: Three Flashes or Below Threshold	Web: Does Not Support	Web: Capture Profile Designer and Capture Profile Listing rated this does-not-support, though the reports state there is no flashing content (Capture Profile Groups and Smart Invoice: not-applicable).
2.4.1: Bypass Blocks	Web: Partially Supports	Web: Capture Profile Designer: one error on the .ui-frame. Capture Profile Groups and Capture Profile Listing: supports (all headings pass). Smart Invoice: not-applicable (single-page application).
2.4.2: Page Titled	Web: Does Not Support	Web: Capture Profile Listing: page titles do not describe the purpose of the page. Capture Profile Designer: partially supports (the page is titled "designer"). Capture Profile Groups and Smart Invoice: supports (title is "Capture Profile Designer - [name of profile group]").
2.4.3: Focus Order	Web: Partially Supports	Web: Capture Profile Listing: focus order partially supported. Smart Invoice: the tooltips are last in the tab order, so the user must cycle through everything else on the page before reaching them (they remain reachable, and the vendor dropdown is unaffected). Capture Profile Designer and Capture Profile Groups: supports (tabbing and focus order are clear).
2.4.4: Link Purpose (In Context)	Web: Partially Supports	Web: Rated partially supports across all four areas. The "Open profile" link is clear and the "Learn more" link sits at the bottom of a description of profile-group zones.
2.5.1: Pointer Gestures	Web: Supports	Web: Mouse/pointer navigation is available (Capture Profile Groups and Smart Invoice rated this not-applicable).
2.5.2: Pointer Cancellation	Web: Supports	Web: All mouse events complete on the up-event; dragging away before releasing cancels the action for buttons, checkboxes, dropdowns, and selections.

Criteria	Conformance level	Remarks and explanations
2.5.3: Label in Name	Web: Supports	Web: Toolbar controls have labels when hovered. The aria-label for the Publish button is "Publish capture profile (Ctrl+Alt+P)", which is not a strict match but should not cause confusion.
2.5.4: Motion Actuation	Web: Does Not Support	Web: Capture Profile Designer rated this does-not-support (no motion actuation is used); Capture Profile Groups, Capture Profile Listing, and Smart Invoice rated it not-applicable.
3.1.1: Language of Page	Web: Does Not Support	Web: Capture Profile Designer and Capture Profile Listing: one "html-has-lang" error (the HTML document has no lang attribute). Capture Profile Groups and Smart Invoice: supports.
3.2.1: On Focus	Web: Supports	Web: The interface does not change unexpectedly on focus.
3.2.2: On Input	Web: Partially Supports	Web: Capture Profile Groups: in the search-capture-profile bar the arrow button is not highlighted or focused and the capture profiles being searched are hard to focus. Smart Invoice: partially supports, noting the standard exceptions (a change of content is not a change of context). Capture Profile Designer and Capture Profile Listing: supports (inputs do not change unless the user allows it).
3.2.6: Consistent Help	Web: Not Evaluated	Web: No remarks.
3.3.1: Error Identification	Web: Does Not Support	Web: Capture Profile Groups and Smart Invoice: changing a profile name can generate an error that fails this criterion (no aria-describedby attribute). Capture Profile Designer and Capture Profile Listing: supports.

Criteria	Conformance level	Remarks and explanations
3.3.2: Labels or Instructions	Web: Does Not Support	Web: Capture Profile Designer: ui.frame on the current page. Capture Profile Groups: changing a profile name can generate an error that fails this criterion (no aria-describedby or aria-required attribute). Smart Invoice: the vendor-lookup- table dropdown is announced as a button by the narrator and the field has no visible label. Capture Profile Listing also rated does-not-support.
3.3.7: Redundant Entry	Web: Not Evaluated	Web: No remarks.
4.1.1: Parsing	Web: Does Not Support	Web: Capture Profile Designer: 24 "duplicate-id" errors. Capture Profile Listing: duplicate-id-active, duplicate-id-aria, and 35 "duplicate-id" errors. Capture Profile Groups and Smart Invoice: various failures with "Element div not allowed as child of element button".
4.1.2: Name, Role, Value	Web: Does Not Support	Web: Capture Profile Designer: 5 "button-name" errors (buttons lack discernible text). Capture Profile Listing: 4 "aria-toggle-field-name" errors and 4 "buttons must have discernible text" errors. Capture Profile Groups and Smart Invoice: user-interface components do not have the necessary attributes.

Table 2: Success Criteria, Level AA

Criteria	Conformance level	Remarks and explanations
1.2.4: Captions(Live)	Web: Does Not Support	Web: No live captions are present; rated does-not-support across all four areas.
1.2.5: Audio Description (Prerecorded)	Web: Does Not Support	Web: No audio description is provided; rated does-not-support across all four areas (no specific remark given in the sources).

Criteria	Conformance level	Remarks and explanations
1.3.4: Orientation	Web: Does Not Support	Web: Capture Profile Designer, Capture Profile Groups, and Capture Profile Listing rated orientation does-not-support (no remark given); Smart Invoice rated it not-applicable.
1.3.5: Identify Input Purpose	Web: Partially Supports	Web: There is a word/character limit on some text inputs. Rated partially supports in Capture Profile Designer, Capture Profile Groups, and Capture Profile Listing; Smart Invoice rated it not-applicable.
1.4.3: Contrast (Minimum)	Web: Does Not Support	Web: Capture Profile Designer and Capture Profile Listing: one color-contrast error (foreground/background contrast does not meet the WCAG 2 AA thresholds). Capture Profile Groups and Smart Invoice: supports, though the white text on the green Publish button is flagged by Google Lighthouse.
1.4.4: Resize text	Web: Does Not Support	Web: Capture Profile Groups: horizontal scrolling appears and all profile zones are clipped off the page unless the slider is pulled fully into frame. Rated does-not-support in Capture Profile Designer, Capture Profile Groups, and Capture Profile Listing; Smart Invoice: supports.
1.4.5: Images of Text	Web: Does Not Support	Web: Rated does-not-support in Capture Profile Designer, Capture Profile Groups, and Capture Profile Listing (no remark given); Smart Invoice: supports.
1.4.10: Reflow	Web: Does Not Support	Web: Capture Profile Groups: much of the content disappears or is clipped. Smart Invoice: the add/remove-sample-document dialog clips out all content and the edit dialog is clipped, hiding the close and cancel buttons (still reachable by Tab but not visible). Capture Profile Designer and Capture Profile Listing also rated does-not-support.

Criteria	Conformance level	Remarks and explanations
1.4.11: Non-text Contrast	Web: Does Not Support	Web: Capture Profile Designer and Capture Profile Listing rated non-text contrast does-not-support. Capture Profile Groups and Smart Invoice rated it supports but noted that the refresh, save, and test buttons show a gray zone on hover that is very similar to the background.
1.4.12: Text Spacing	Web: Does Not Support	Web: Capture Profile Listing rated text spacing does-not-support (no remark given); Capture Profile Designer, Capture Profile Groups, and Smart Invoice rated it supports.
1.4.13: Content on Hover or Focus	Web: Does Not Support	Web: Capture Profile Groups: the large blue help dropdown does not disappear unless clicked off and obscures some content (rated Fail). Capture Profile Designer, Capture Profile Listing, and Smart Invoice rated it supports (Smart Invoice notes the help dropdown does not disappear until clicked off but does not obscure content at 100% zoom).
2.4.5: Multiple Ways	Web: Does Not Support	Web: Rated does-not-support across all four areas; the application is a single-page application, so multiple ways to locate content are limited.
2.4.6: Headings and Labels	Web: Supports	Web: Rated supports in the three areas that evaluated it.
2.4.7: Focus Visible	Web: Supports	Web: Smart Invoice: all tab-able elements have blue borders when focused. Capture Profile Groups and Capture Profile Listing rated this not-applicable.
2.4.11: Focus Not Obscured (Minimum)	Web: Not Evaluated	Web: No remarks.
2.5.7: Dragging Movements	Web: Not Evaluated	Web: No remarks.
2.5.8: Target Size (Minimum)	Web: Not Evaluated	Web: No remarks.

Criteria	Conformance level	Remarks and explanations
3.1.2: Language of Parts	Web: Supports	Web: Capture Profile Designer rated this not-applicable; Capture Profile Groups, Capture Profile Listing, and Smart Invoice rated it supports (no mixed-language parts identified).
3.2.3: Consistent Navigation	Web: Supports	Web: Toolbars and dialogs behave consistently between rules.
3.2.4: Consistent Identification	Web: Supports	Web: Toolbars and dialogs behave consistently between rules.
3.3.3: Error Suggestion	Web: Does Not Support	Web: Rated does-not-support across all four areas. Smart Invoice: changing a profile name can generate an error that fails this criterion (no aria-describedby or aria-required attribute).
3.3.4: Error Prevention (Legal, Financial, Data)	Web: Does Not Support	Web: Capture Profile Designer and Capture Profile Listing rated error prevention does-not-support (no remark given); Capture Profile Groups and Smart Invoice rated it not-applicable.
3.3.8: Accessible Authentication (Minimum)	Web: Not Evaluated	Web: No remarks.
4.1.3: Status Messages	Web: Does Not Support	Web: Smart Invoice: form errors are not announced by the screen reader (a blank or duplicate name when editing the capture form is read only on hover, server-connection errors are not read, and toast messages are generally read but tend to be read over). Capture Profile Designer, Capture Profile Groups, and Capture Profile Listing rated status messages supports (Capture Profile Groups noted confirmation-dialog buttons were read but not the message, and a toast read "times" instead of "close notification").

Table 3: Success Criteria, Level AAA

Criteria	Conformance level	Remarks and explanations
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Criteria	Conformance level	Remarks and explanations
1.2.6: Sign Language (Prerecorded)	Web: Not Evaluated	Web: No remarks.
1.2.7: Extended Audio Description (Prerecorded)	Web: Not Evaluated	Web: No remarks.
1.2.8: Media Alternative (Prerecorded)	Web: Not Evaluated	Web: No remarks.
1.2.9: Audio-only (Live)	Web: Not Evaluated	Web: No remarks.
1.3.6: Identify Purpose	Web: Not Evaluated	Web: No remarks.
1.4.6: Contrast (Enhanced)	Web: Not Evaluated	Web: No remarks.
1.4.7: Low or No Background Audio	Web: Not Evaluated	Web: No remarks.
1.4.8: Visual Presentation	Web: Not Evaluated	Web: No remarks.
1.4.9: Images of Text (No Exception)	Web: Not Evaluated	Web: No remarks.
2.1.3: Keyboard (No Exception)	Web: Not Evaluated	Web: No remarks.
2.2.3: No Timing	Web: Not Evaluated	Web: No remarks.
2.2.4: Interruptions	Web: Not Evaluated	Web: No remarks.
2.2.5: Re-authenticating	Web: Not Evaluated	Web: No remarks.
2.2.6: Timeouts	Web: Not Evaluated	Web: No remarks.
2.3.2: Three Flashes	Web: Not Evaluated	Web: No remarks.
2.3.3: Animation from Interactions	Web: Not Evaluated	Web: No remarks.
2.4.8: Location	Web: Not Evaluated	Web: No remarks.
2.4.9: Link Purpose (Link Only)	Web: Not Evaluated	Web: No remarks.
2.4.10: Section Headings	Web: Not Evaluated	Web: No remarks.

Criteria	Conformance level	Remarks and explanations
2.4.12: Focus Not Obscured (Enhanced)	Web: Not Evaluated	Web: No remarks.
2.4.13: Focus Appearance	Web: Not Evaluated	Web: No remarks.
2.5.5: Target Size (Enhanced)	Web: Not Evaluated	Web: No remarks.
2.5.6: Concurrent Input Mechanisms	Web: Not Evaluated	Web: No remarks.
3.1.3: Unusual Words	Web: Not Evaluated	Web: No remarks.
3.1.4: Abbreviations	Web: Not Evaluated	Web: No remarks.
3.1.5: Reading Level	Web: Not Evaluated	Web: No remarks.
3.1.6: Pronunciation	Web: Not Evaluated	Web: No remarks.
3.2.5: Change on Request	Web: Not Evaluated	Web: No remarks.
3.3.5: Help	Web: Not Evaluated	Web: No remarks.
3.3.6: Error Prevention (All)	Web: Not Evaluated	Web: No remarks.
3.3.9: Accessible Authentication (Enhanced)	Web: Not Evaluated	Web: No remarks.

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance level	Remarks and explanations
302.1: Without Vision	Partially Supports	Without vision: partially supported; screen-reader users encounter gaps (see 1.1.1, 1.3.1, and 4.1.2).
302.2: With Limited Vision	Partially Supports	With limited vision: partially supported; contrast, resize, and reflow issues affect low-vision users (see 1.4.3, 1.4.4, and 1.4.10).
302.3: Without Perception of Color	Supports	No remarks.

Criteria	Conformance level	Remarks and explanations
302.4: Without Hearing	Does Not Support	Without hearing: rated does-not-support across all four areas.
302.5: With Limited Hearing	Partially Supports	With limited hearing: partially supported across all four areas.
302.6: Without Speech	Supports	No remarks.
302.7: With Limited Manipulation	Supports	No remarks.
302.8: With Limited Reach and Strength	Supports	No remarks.
302.9: With Limited Language, Cognitive, and Learning Abilities	Supports	No remarks.

Chapter 4: Hardware

Capture is a software product; Section 508 hardware criteria are not applicable.

This chapter is not included in this report.

Chapter 5: Software

Criteria	Conformance level	Remarks and explanations
502.2.1: User Control of Accessibility Features	Supports	No remarks.
502.2.2: No Disruption of Accessibility Features	Supports	No remarks.
502.3.1: Object Information	Supports	No remarks.
502.3.2: Modification of Object Information	Supports	No remarks.
502.3.3: Row, Column, and Headers	Supports	No remarks.
502.3.4: Values	Supports	No remarks.

Criteria	Conformance level	Remarks and explanations
502.3.5: Modification of Values	Supports	No remarks.
502.3.6: Label Relationships	Supports	No remarks.
502.3.7: Hierarchical Relationships	Supports	No remarks.
502.3.8: Text	Supports	No remarks.
502.3.9: Modification of Text	Supports	No remarks.
502.3.10: List of Actions	Supports	No remarks.
502.3.11: Actions on Objects	Supports	No remarks.
502.3.12: Focus Cursor	Supports	No remarks.
502.3.13: Modification of Focus Cursor	Supports	No remarks.
502.3.14: Event Notification	Supports	No remarks.
502.4: Platform Accessibility Features	Supports	No remarks.
503.2: User Preferences	Supports	No remarks.
503.3: Alternative User Interfaces	Supports	No remarks.
503.4.1: Caption Controls	Not Applicable	No remarks.
503.4.2: Audio Description Controls	Not Applicable	No remarks.
504.2: Content Creation or Editing	Not Evaluated	No remarks.
504.2.1: Preservation of Information Provided for Accessibility in Format Conversion	Supports	No remarks.
504.2.2: PDF Export	Supports	No remarks.
504.3: Prompts	Supports	No remarks.
504.4: Templates	Supports	No remarks.

Chapter 6: Support Documentation and Services

Criteria	Conformance level	Remarks and explanations
602.2: Accessibility and Compatibility Features	Supports	No remarks.
602.3: Electronic Support Documentation	Not Evaluated	No remarks.
602.4: Alternate Formats for Non-Electronic Support Documentation	Supports	No remarks.
603.2: Information on Accessibility and Compatibility Features	Supports	No remarks.
603.3: Accommodation of Communication Needs	Supports	No remarks.

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