

Custom Reports Accessibility Conformance Report

Based on VPAT® 2.5 WCAG 2.2 and Revised Section 508 Edition

Report information

Product	Custom Reports
Product description	Custom Reports for Business Process is a reporting component that lets customers design reports on top of submitted forms results in place within Laserfiche products, so they can analyze their business and processes by generating reports and charts visually.
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Notes

This Accessibility Conformance Report presents the results of Laserfiche's accessibility evaluation of Custom Reports. Conformance was evaluated against WCAG 2.1 (Level A and AA). Success criteria outside the evaluated scope — including later WCAG 2.2 additions and all Level AAA criteria that were not tested — are listed as "Not Evaluated" rather than assigned an untested rating. Conformance to accessibility standards has been evaluated by external suppliers under the DHS Trusted Tester Program.

Evaluation methods used

General product knowledge combined with manual testing and testing with assistive technologies including the NVDA screen reader, Accessibility Insights for Web, and a WCAG color contrast checker. A third-party consultant also ran an assessment whose results are incorporated.

Applicable standards and guidelines

This report covers the degree of conformance for the following accessibility standards and guidelines:

- Web Content Accessibility Guidelines 2.2 — <https://www.w3.org/TR/WCAG22/>
- Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 — <https://www.access-board.gov/ict/>

Terms

The terms used in the conformance level information are defined as follows:

Supports

The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially Supports

Some functionality of the product does not meet the criterion.

Does Not Support

The majority of product functionality does not meet the criterion.

Not Applicable

The criterion is not relevant to the product.

Not Evaluated

The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

Table 1: Success Criteria, Level A

Criteria	Conformance level	Remarks and explanations
1.1.1: Non-text Content	Web: Partially Supports	Web: Some icons have no text alternatives, and the screen reader cannot read image icon text.
1.2.1: Audio-only and Video-only (Prerecorded)	Web: Not Applicable	Web: No audio.
1.2.2: Captions (Prerecorded)	Web: Not Applicable	Web: No captions.

Criteria	Conformance level	Remarks and explanations
1.2.3: Audio Description or Media Alternative (Prerecorded)	Web: Not Applicable	Web: No audio.
1.3.1: Info and Relationships	Web: Partially Supports	Web: Some icons and images lack role attributes; the screen reader cannot read button text during keyboard navigation; no instructions explain required fields; some labels and their input controls are not in the same group/fieldset; and clicking labels cannot focus the related input control.
1.3.2: Meaningful Sequence	Web: Partially Supports	Web: Reports in the "All" and "Delete" tabs use different orders.
1.3.3: Sensory Characteristics	Web: Partially Supports	Web: Graph type icons rely on their shapes, some validations rely on color, and the pie chart relies on color.
1.4.1: Use of Color	Web: Partially Supports	Web: Some validations rely on color and some links rely on color.
1.4.2: Audio Control	Web: Not Applicable	Web: No audio.
2.1.1: Keyboard	Web: Partially Supports	Web: Reports cannot be chosen by keyboard on the Manage page; arrow keys cannot navigate a field's dropdown menu; the Enter key cannot move fields to group/value; and the keyboard cannot navigate to Filters/Sort/Drilldowns.
2.1.2: No Keyboard Trap	Web: Supports	Web: No remarks.
2.1.4: Character Key Shortcuts	Web: Does Not Support	Web: No character key shortcuts are provided.
2.2.1: Timing Adjustable	Web: Not Applicable	Web: No time limit is set by the content.
2.2.2: Pause, Stop, Hide	Web: Not Applicable	Web: No moving, blinking, scrolling, or auto-updating information.

Criteria	Conformance level	Remarks and explanations
2.3.1: Three Flashes or Below Threshold	Web: Not Applicable	Web: Nothing flashes more than three times in any one-second period, and any flashing is below the general and red flash thresholds.
2.4.1: Bypass Blocks	Web: Does Not Support	Web: No option to jump to the top results of the table on the Manage page, and no option to jump to a specific page of search results on the Design page.
2.4.2: Page Titled	Web: Supports	Web: No remarks.
2.4.3: Focus Order	Web: Partially Supports	Web: Some elements cannot be navigated on the Design page.
2.4.4: Link Purpose (In Context)	Web: Supports	Web: No remarks.
2.5.1: Pointer Gestures	Web: Not Applicable	Web: No multiple or path-based gestures.
2.5.2: Pointer Cancellation	Web: Supports	Web: No remarks.
2.5.3: Label in Name	Web: Partially Supports	Web: Some user interface components with labels do not have text that is presented visually.
2.5.4: Motion Actuation	Web: Not Applicable	Web: No functionality can be operated by device motion or user motion.
3.1.1: Language of Page	Web: Supports	Web: No remarks.
3.2.1: On Focus	Web: Partially Supports	Web: The Back icon does not have a focus style on the Design page.
3.2.2: On Input	Web: Supports	Web: No remarks.
3.2.6: Consistent Help	Web: Not Evaluated	Web: No remarks.
3.3.1: Error Identification	Web: Partially Supports	Web: No description for empty input on the Manage page, and no description when filter terms are invalid on the Design page.

Criteria	Conformance level	Remarks and explanations
3.3.2: Labels or Instructions	Web: Partially Supports	Web: Labels and inputs are not in a group and have no programmatic relationship.
3.3.7: Redundant Entry	Web: Not Evaluated	Web: No remarks.
4.1.1: Parsing	Web: Supports	Web: No remarks.
4.1.2: Name, Role, Value	Web: Partially Supports	Web: Some user interface components do not have roles.

Table 2: Success Criteria, Level AA

Criteria	Conformance level	Remarks and explanations
1.2.4: Captions (Live)	Web: Not Applicable	Web: No audio.
1.2.5: Audio Description (Prerecorded)	Web: Not Applicable	Web: No audio.
1.3.4: Orientation	Web: Supports	Web: No remarks.
1.3.5: Identify Input Purpose	Web: Not Applicable	Web: No user information is collected.
1.4.3: Contrast (Minimum)	Web: Partially Supports	Web: The dialog close icon and the table pagination do not meet the contrast criteria on the Design page.
1.4.4: Resize text	Web: Partially Supports	Web: Some information in the detail panel is hidden when resizing to 200% on the Manage page, and the "Others" section in the sort dialog collapses when resizing to 200% on the Design page.
1.4.5: Images of Text	Web: Supports	Web: No remarks.

Criteria	Conformance level	Remarks and explanations
1.4.10: Reflow	Web: Partially Supports	Web: Some information in the detail panel is hidden when resizing to 400% on the Manage page, and elements collapse and overlap when resizing to 400% on the Design page.
1.4.11: Non-text Contrast	Web: Partially Supports	Web: The dialog close icon does not meet the criteria on the Design page.
1.4.12: Text Spacing	Web: Supports	Web: No remarks.
1.4.13: Content on Hover or Focus	Web: Partially Supports	Web: Some components (back, search field input) do not have hover styles on the Design page, and hover styles of some buttons are not apparent on the Design page.
2.4.5: Multiple Ways	Web: Supports	Web: No remarks.
2.4.6: Headings and Labels	Web: Supports	Web: No remarks.
2.4.7: Focus Visible	Web: Partially Supports	Web: The focus style of the clear-search icon is invisible on the Manage page, and the focus styles of the back icon and of "Filters", "Sort", and "Drill Down" are invisible on the Design page.
2.4.11: Focus Not Obscured (Minimum)	Web: Not Evaluated	Web: No remarks.
2.5.7: Dragging Movements	Web: Not Evaluated	Web: No remarks.
2.5.8: Target Size (Minimum)	Web: Not Evaluated	Web: No remarks.
3.1.2: Language of Parts	Web: Supports	Web: No remarks.
3.2.3: Consistent Navigation	Web: Supports	Web: No remarks.
3.2.4: Consistent Identification	Web: Partially Supports	Web: The checkbox and datetime picker are not consistent with other pages.

Criteria	Conformance level	Remarks and explanations
3.3.3: Error Suggestion	Web: Partially Supports	Web: No description when the report name is empty on the Manage page, and no description or suggestion when filter terms are invalid on the Design page.
3.3.4: Error Prevention (Legal, Financial, Data)	Web: Supports	Web: No remarks.
3.3.8: Accessible Authentication (Minimum)	Web: Not Evaluated	Web: No remarks.
4.1.3: Status Messages	Web: Does Not Support	Web: Status messages cannot be programmatically determined.

Table 3: Success Criteria, Level AAA

Criteria	Conformance level	Remarks and explanations
1.2.6: Sign Language (Prerecorded)	Web: Not Evaluated	Web: No remarks.
1.2.7: Extended Audio Description (Prerecorded)	Web: Not Evaluated	Web: No remarks.
1.2.8: Media Alternative (Prerecorded)	Web: Not Evaluated	Web: No remarks.
1.2.9: Audio-only (Live)	Web: Not Evaluated	Web: No remarks.
1.3.6: Identify Purpose	Web: Not Evaluated	Web: No remarks.
1.4.6: Contrast (Enhanced)	Web: Not Evaluated	Web: No remarks.
1.4.7: Low or No Background Audio	Web: Not Evaluated	Web: No remarks.
1.4.8: Visual Presentation	Web: Not Evaluated	Web: No remarks.
1.4.9: Images of Text (No Exception)	Web: Not Evaluated	Web: No remarks.
2.1.3: Keyboard (No Exception)	Web: Not Evaluated	Web: No remarks.

Criteria	Conformance level	Remarks and explanations
2.2.3: No Timing	Web: Not Evaluated	Web: No remarks.
2.2.4: Interruptions	Web: Not Evaluated	Web: No remarks.
2.2.5: Re-authenticating	Web: Not Evaluated	Web: No remarks.
2.2.6: Timeouts	Web: Not Evaluated	Web: No remarks.
2.3.2: Three Flashes	Web: Not Evaluated	Web: No remarks.
2.3.3: Animation from Interactions	Web: Not Evaluated	Web: No remarks.
2.4.8: Location	Web: Not Evaluated	Web: No remarks.
2.4.9: Link Purpose (Link Only)	Web: Not Evaluated	Web: No remarks.
2.4.10: Section Headings	Web: Not Evaluated	Web: No remarks.
2.4.12: Focus Not Obscured (Enhanced)	Web: Not Evaluated	Web: No remarks.
2.4.13: Focus Appearance	Web: Not Evaluated	Web: No remarks.
2.5.5: Target Size (Enhanced)	Web: Not Evaluated	Web: No remarks.
2.5.6: Concurrent Input Mechanisms	Web: Not Evaluated	Web: No remarks.
3.1.3: Unusual Words	Web: Not Evaluated	Web: No remarks.
3.1.4: Abbreviations	Web: Not Evaluated	Web: No remarks.
3.1.5: Reading Level	Web: Not Evaluated	Web: No remarks.
3.1.6: Pronunciation	Web: Not Evaluated	Web: No remarks.
3.2.5: Change on Request	Web: Not Evaluated	Web: No remarks.
3.3.5: Help	Web: Not Evaluated	Web: No remarks.
3.3.6: Error Prevention (All)	Web: Not Evaluated	Web: No remarks.

Criteria	Conformance level	Remarks and explanations
3.3.9: Accessible Authentication (Enhanced)	Web: Not Evaluated	Web: No remarks.

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance level	Remarks and explanations
302.1: Without Vision	Partially Supports	Supports except that some elements cannot be read by the screen reader.
302.2: With Limited Vision	Supports	No remarks.
302.3: Without Perception of Color	Supports	No remarks.
302.4: Without Hearing	Not Applicable	An audible mode of operation is not provided.
302.5: With Limited Hearing	Not Applicable	An audible mode of operation is not provided.
302.6: Without Speech	Not Applicable	No place uses speech for input.
302.7: With Limited Manipulation	Supports	No remarks.
302.8: With Limited Reach and Strength	Supports	No remarks.
302.9: With Limited Language, Cognitive, and Learning Abilities	Supports	No remarks.

Chapter 4: Hardware

Custom Reports is a software product; Section 508 hardware criteria are not applicable.

This chapter is not included in this report.

Chapter 5: Software

Criteria	Conformance level	Remarks and explanations
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Criteria	Conformance level	Remarks and explanations
502.2.1: User Control of Accessibility Features	Not Applicable	Product is not platform software.
502.2.2: No Disruption of Accessibility Features	Not Applicable	Product does not contain platform features.
502.3.1: Object Information	Partially Supports	Supports except that some elements do not support the screen reader.
502.3.2: Modification of Object Information	Not Evaluated	No remarks.
502.3.3: Row, Column, and Headers	Not Evaluated	No remarks.
502.3.4: Values	Partially Supports	Supports except that some values cannot be associated with an object.
502.3.5: Modification of Values	Not Evaluated	No remarks.
502.3.6: Label Relationships	Not Evaluated	No remarks.
502.3.7: Hierarchical Relationships	Not Evaluated	No remarks.
502.3.8: Text	Partially Supports	Supports except that some text content cannot be programmatically determined on the Design page.
502.3.9: Modification of Text	Supports	No remarks.
502.3.10: List of Actions	Not Applicable	Product does not have a list of actions for objects.
502.3.11: Actions on Objects	Partially Supports	Supports except that some objects cannot be accessed by keyboard.
502.3.12: Focus Cursor	Partially Supports	Supports except that some elements do not support focus.
502.3.13: Modification of Focus Cursor	Partially Supports	Supports except that some elements do not support keyboard.
502.3.14: Event Notification	Partially Supports	Supports except that some elements do not notify of events relevant to user interactions.
502.4: Platform Accessibility Features	Not Applicable	Product is not platform software.

Criteria	Conformance level	Remarks and explanations
503.2: User Preferences	Partially Supports	Supports except that Custom Reports does not follow the values for font type and font size.
503.3: Alternative User Interfaces	Not Applicable	No alternative user interface is provided.
503.4.1: Caption Controls	Not Applicable	No captions.
503.4.2: Audio Description Controls	Not Applicable	No audio.
504.2: Content Creation or Editing	Not Evaluated	No remarks.
504.2.1: Preservation of Information Provided for Accessibility in Format Conversion	Partially Supports	Supports except that exported PDF/PNG does not support screen readers.
504.2.2: PDF Export	Does Not Support	Exported PDF does not support screen readers.
504.3: Prompts	Not Applicable	Whether content conforms to WCAG is determined by the product rather than the customer.
504.4: Templates	Not Applicable	No templates.

Chapter 6: Support Documentation and Services

Criteria	Conformance level	Remarks and explanations
602.2: Accessibility and Compatibility Features	Does Not Support	There is no document that lists and explains how to use the accessibility and compatibility features.
602.3: Electronic Support Documentation	Not Evaluated	No remarks.
602.4: Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Non-electronic support documentation is not provided.

Criteria	Conformance level	Remarks and explanations
<u>603.2: Information on Accessibility and Compatibility Features</u>	Supports	No remarks.
<u>603.3: Accommodation of Communication Needs</u>	Supports	No remarks.

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