

Direct Share Accessibility Conformance Report

Based on VPAT® 2.5 WCAG 2.2 and Revised Section 508 Edition

Report information

Product	Direct Share (version Cloud 2026.01)
Product description	The Laserfiche Cloud interface for sharing documents and folders with external recipients through secure links.
Report date	2026-01-28
Last modified	2026-07-10
Report version	2
Contact	Laserfiche accessibility@laserfiche.com https://www.laserfiche.com/
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Notes

This Accessibility Conformance Report presents the results of Laserfiche's accessibility evaluation of Direct Share. Conformance was evaluated against WCAG 2.2 (Level A and AA). Success criteria outside the evaluated scope — including later WCAG 2.2 additions and all Level AAA criteria that were not tested — are listed as "Not Evaluated" rather than assigned an untested rating.

Evaluation methods used

Manual testing with the Chrome web browser and the NVDA screen reader, plus automated scans with the axe-core DevTools extension.

Applicable standards and guidelines

This report covers the degree of conformance for the following accessibility standards and guidelines:

- Web Content Accessibility Guidelines 2.2 — <https://www.w3.org/TR/WCAG22/>

- Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018
— <https://www.access-board.gov/ict/>

Terms

The terms used in the conformance level information are defined as follows:

Supports

The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially Supports

Some functionality of the product does not meet the criterion.

Does Not Support

The majority of product functionality does not meet the criterion.

Not Applicable

The criterion is not relevant to the product.

Not Evaluated

The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

Table 1: Success Criteria, Level A

Criteria	Conformance level	Remarks and explanations
1.1.1: Non-text Content	Web: Supports	Web: No remarks.
1.2.1: Audio-only and Video-only (Prerecorded)	Web: Not Applicable	Web: No remarks.
1.2.2: Captions (Prerecorded)	Web: Not Applicable	Web: No remarks.
1.2.3: Audio Description or Media Alternative (Prerecorded)	Web: Not Applicable	Web: No remarks.
1.3.1: Info and Relationships	Web: Supports	Web: No remarks.
1.3.2: Meaningful Sequence	Web: Supports	Web: No remarks.
1.3.3: Sensory Characteristics	Web: Supports	Web: No remarks.
1.4.1: Use of Color	Web: Supports	Web: No remarks.

Criteria	Conformance level	Remarks and explanations
1.4.2: Audio Control	Web: Not Applicable	Web: No remarks.
2.1.1: Keyboard	Web: Supports	Web: No remarks.
2.1.2: No Keyboard Trap	Web: Supports	Web: No remarks.
2.1.4: Character Key Shortcuts	Web: Supports	Web: No remarks.
2.2.1: Timing Adjustable	Web: Supports	Web: No remarks.
2.2.2: Pause, Stop, Hide	Web: Supports	Web: No remarks.
2.3.1: Three Flashes or Below Threshold	Web: Supports	Web: No remarks.
2.4.1: Bypass Blocks	Web: Supports	Web: No remarks.
2.4.2: Page Titled	Web: Supports	Web: No remarks.
2.4.3: Focus Order	Web: Supports	Web: No remarks.
2.4.4: Link Purpose (In Context)	Web: Supports	Web: No remarks.
2.5.1: Pointer Gestures	Web: Supports	Web: No remarks.
2.5.2: Pointer Cancellation	Web: Supports	Web: No remarks.
2.5.3: Label in Name	Web: Supports	Web: No remarks.
2.5.4: Motion Actuation	Web: Supports	Web: No remarks.
3.1.1: Language of Page	Web: Supports	Web: No remarks.
3.2.1: On Focus	Web: Supports	Web: No remarks.
3.2.2: On Input	Web: Supports	Web: No remarks.
3.2.6: Consistent Help	Web: Not Evaluated	Web: No remarks.
3.3.1: Error Identification	Web: Supports	Web: No remarks.
3.3.2: Labels or Instructions	Web: Supports	Web: No remarks.

Criteria	Conformance level	Remarks and explanations
3.3.7: Redundant Entry	Web: Not Evaluated	Web: No remarks.
4.1.1: Parsing	Web: Supports	Web: No remarks.
4.1.2: Name, Role, Value	Web: Supports	Web: No remarks.

Table 2: Success Criteria, Level AA

Criteria	Conformance level	Remarks and explanations
1.2.4: Captions (Live)	Web: Not Applicable	Web: No remarks.
1.2.5: Audio Description (Prerecorded)	Web: Not Applicable	Web: No remarks.
1.3.4: Orientation	Web: Not Applicable	Web: No remarks.
1.3.5: Identify Input Purpose	Web: Not Applicable	Web: No remarks.
1.4.3: Contrast (Minimum)	Web: Supports	Web: No remarks.
1.4.4: Resize text	Web: Supports	Web: No remarks.
1.4.5: Images of Text	Web: Supports	Web: No remarks.
1.4.10: Reflow	Web: Supports	Web: No remarks.
1.4.11: Non-text Contrast	Web: Supports	Web: No remarks.
1.4.12: Text Spacing	Web: Supports	Web: No remarks.
1.4.13: Content on Hover or Focus	Web: Supports	Web: No remarks.
2.4.5: Multiple Ways	Web: Supports	Web: No remarks.
2.4.6: Headings and Labels	Web: Supports	Web: No remarks.

Criteria	Conformance level	Remarks and explanations
2.4.7: Focus Visible	Web: Partially Supports	Web: The Help, Terms of Use, Privacy Policy, and Trademark links do not show a visible focus indication when using keyboard navigation.
2.4.11: Focus Not Obscured (Minimum)	Web: Not Evaluated	Web: No remarks.
2.5.7: Dragging Movements	Web: Not Evaluated	Web: No remarks.
2.5.8: Target Size (Minimum)	Web: Not Evaluated	Web: No remarks.
3.1.2: Language of Parts	Web: Supports	Web: No remarks.
3.2.3: Consistent Navigation	Web: Supports	Web: No remarks.
3.2.4: Consistent Identification	Web: Supports	Web: No remarks.
3.3.3: Error Suggestion	Web: Not Applicable	Web: No remarks.
3.3.4: Error Prevention (Legal, Financial, Data)	Web: Not Applicable	Web: No remarks.
3.3.8: Accessible Authentication (Minimum)	Web: Not Evaluated	Web: No remarks.
4.1.3: Status Messages	Web: Not Applicable	Web: No remarks.

Table 3: Success Criteria, Level AAA

Criteria	Conformance level	Remarks and explanations
1.2.6: Sign Language (Prerecorded)	Web: Not Evaluated	Web: No remarks.
1.2.7: Extended Audio Description (Prerecorded)	Web: Not Evaluated	Web: No remarks.

Criteria	Conformance level	Remarks and explanations
1.2.8: Media Alternative (Prerecorded)	Web: Not Evaluated	Web: No remarks.
1.2.9: Audio-only (Live)	Web: Not Evaluated	Web: No remarks.
1.3.6: Identify Purpose	Web: Not Evaluated	Web: No remarks.
1.4.6: Contrast (Enhanced)	Web: Not Evaluated	Web: No remarks.
1.4.7: Low or No Background Audio	Web: Not Evaluated	Web: No remarks.
1.4.8: Visual Presentation	Web: Not Evaluated	Web: No remarks.
1.4.9: Images of Text (No Exception)	Web: Not Evaluated	Web: No remarks.
2.1.3: Keyboard (No Exception)	Web: Not Evaluated	Web: No remarks.
2.2.3: No Timing	Web: Not Evaluated	Web: No remarks.
2.2.4: Interruptions	Web: Not Evaluated	Web: No remarks.
2.2.5: Re-authenticating	Web: Not Evaluated	Web: No remarks.
2.2.6: Timeouts	Web: Not Evaluated	Web: No remarks.
2.3.2: Three Flashes	Web: Not Evaluated	Web: No remarks.
2.3.3: Animation from Interactions	Web: Not Evaluated	Web: No remarks.
2.4.8: Location	Web: Not Evaluated	Web: No remarks.
2.4.9: Link Purpose (Link Only)	Web: Not Evaluated	Web: No remarks.
2.4.10: Section Headings	Web: Not Evaluated	Web: No remarks.
2.4.12: Focus Not Obscured (Enhanced)	Web: Not Evaluated	Web: No remarks.
2.4.13: Focus Appearance	Web: Not Evaluated	Web: No remarks.
2.5.5: Target Size (Enhanced)	Web: Not Evaluated	Web: No remarks.

Criteria	Conformance level	Remarks and explanations
2.5.6: Concurrent Input Mechanisms	Web: Not Evaluated	Web: No remarks.
3.1.3: Unusual Words	Web: Not Evaluated	Web: No remarks.
3.1.4: Abbreviations	Web: Not Evaluated	Web: No remarks.
3.1.5: Reading Level	Web: Not Evaluated	Web: No remarks.
3.1.6: Pronunciation	Web: Not Evaluated	Web: No remarks.
3.2.5: Change on Request	Web: Not Evaluated	Web: No remarks.
3.3.5: Help	Web: Not Evaluated	Web: No remarks.
3.3.6: Error Prevention (All)	Web: Not Evaluated	Web: No remarks.
3.3.9: Accessible Authentication (Enhanced)	Web: Not Evaluated	Web: No remarks.

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance level	Remarks and explanations
302.1: Without Vision	Supports	Application defaults support users with screen readers to navigate through the site in the most common scenarios.
302.2: With Limited Vision	Supports	Application defaults support users with screen readers to navigate through the site.
302.3: Without Perception of Color	Supports	Application defaults support this; user-generated themes are the responsibility of the customer.
302.4: Without Hearing	Supports	No application-provided interactions require sound. All multimedia is user-generated and the responsibility of the customer.
302.5: With Limited Hearing	Supports	No application-provided interactions require sound. All multimedia is user-generated and the responsibility of the customer.

Criteria	Conformance level	Remarks and explanations
302.6: Without Speech	Supports	Direct Share does not require any speech applications.
302.7: With Limited Manipulation	Supports	Direct Share can be navigated with a keyboard.
302.8: With Limited Reach and Strength	Not Applicable	No remarks.
302.9: With Limited Language, Cognitive, and Learning Abilities	Not Applicable	No remarks.

Chapter 4: Hardware

Direct Share is a software product; Section 508 hardware criteria are not applicable.

This chapter is not included in this report.

Chapter 5: Software

Criteria	Conformance level	Remarks and explanations
502.2.1: User Control of Accessibility Features	Not Applicable	No remarks.
502.2.2: No Disruption of Accessibility Features	Supports	No remarks.
502.3.1: Object Information	Supports	No remarks.
502.3.2: Modification of Object Information	Not Applicable	No remarks.
502.3.3: Row, Column, and Headers	Not Applicable	No remarks.
502.3.4: Values	Supports	No remarks.
502.3.5: Modification of Values	Not Applicable	No remarks.
502.3.6: Label Relationships	Supports	No remarks.

Criteria	Conformance level	Remarks and explanations
502.3.7: Hierarchical Relationships	Not Applicable	No remarks.
502.3.8: Text	Supports	No remarks.
502.3.9: Modification of Text	Not Applicable	No remarks.
502.3.10: List of Actions	Supports	No remarks.
502.3.11: Actions on Objects	Supports	No remarks.
502.3.12: Focus Cursor	Supports	No remarks.
502.3.13: Modification of Focus Cursor	Not Applicable	No remarks.
502.3.14: Event Notification	Supports	No remarks.
502.4: Platform Accessibility Features	Supports	No remarks.
503.2: User Preferences	Not Applicable	No remarks.
503.3: Alternative User Interfaces	Not Applicable	No remarks.
503.4.1: Caption Controls	Not Applicable	No remarks.
503.4.2: Audio Description Controls	Not Applicable	No remarks.
504.2: Content Creation or Editing	Not Evaluated	No remarks.
504.2.1: Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	No remarks.
504.2.2: PDF Export	Not Applicable	No remarks.
504.3: Prompts	Not Applicable	No remarks.
504.4: Templates	Not Applicable	No remarks.

Chapter 6: Support Documentation and Services

Criteria	Conformance level	Remarks and explanations
602.2: Accessibility and Compatibility Features	Supports	No remarks.
602.3: Electronic Support Documentation	Not Evaluated	No remarks.
602.4: Alternate Formats for Non-Electronic Support Documentation	Supports	No remarks.
603.2: Information on Accessibility and Compatibility Features	Supports	No remarks.
603.3: Accommodation of Communication Needs	Supports	No remarks.

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