

Forms Accessibility Conformance Report

Based on VPAT® 2.5 WCAG 2.2 and Revised Section 508 Edition

Report information

Product	Forms (version Cloud 2025.09)
Product description	Laserfiche Forms lets organizations design and publish web forms to collect data from users, clients, and constituents, and route submissions through business processes for review and approval. This report consolidates three areas: the published form-fill experience, the Forms Designer, and the Layout Designer.
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Notes

This Accessibility Conformance Report presents the results of Laserfiche's accessibility evaluation of Forms. Conformance was evaluated against WCAG 2.2, 2.1 (Level A and AA). Success criteria outside the evaluated scope — including later WCAG 2.2 additions and all Level AAA criteria that were not tested — are listed as "Not Evaluated" rather than assigned an untested rating. This report merges three separate assessments. The published form-fill experience (Form Designer - Form Fill) was tested against WCAG 2.2 in 2025; the Forms Designer and Layout Designer authoring tools were tested against WCAG 2.1 in early 2023. Each criterion reflects the least-conforming result among the areas that rated it, with remarks attributed by area. Customization of the product voids this conformance statement. This report consolidates the evaluations of: Form Designer - Form Fill (VPAT 2.5 International Edition, WCAG 2.2, 2025-09-10); Forms Designer (VPAT 2.4 International Edition, WCAG 2.1, 2023-02); Layout Designer (VPAT 2.4 International Edition, WCAG 2.1, 2023-02-09).

Evaluation methods used

Manual and keyboard-only testing with the Chrome browser and the NVDA screen reader, color-contrast checks, code review, and automated scans (axe-core and Accessibility Insights). The Forms Designer and Layout Designer areas were evaluated by external suppliers under the DHS Trusted Tester Program.

Applicable standards and guidelines

This report covers the degree of conformance for the following accessibility standards and guidelines:

- Web Content Accessibility Guidelines 2.2 — <https://www.w3.org/TR/WCAG22/>
- Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 — <https://www.access-board.gov/ict/>

Terms

The terms used in the conformance level information are defined as follows:

Supports

The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially Supports

Some functionality of the product does not meet the criterion.

Does Not Support

The majority of product functionality does not meet the criterion.

Not Applicable

The criterion is not relevant to the product.

Not Evaluated

The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

Table 1: Success Criteria, Level A

Criteria	Conformance level	Remarks and explanations
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Criteria	Conformance level	Remarks and explanations
1.1.1: Non-text Content	Web: Partially Supports	Web: Forms Designer: upper icons (save, duplicate, etc.) could be improved. Layout Designer: some icon buttons have no alternate text. Form Designer / Form Fill: supports.
1.2.1: Audio-only and Video-only (Prerecorded)	Web: Not Applicable	Web: No audio-only or video-only content is present.
1.2.2: Captions (Prerecorded)	Web: Not Applicable	Web: No audio or video content is present.
1.2.3: Audio Description or Media Alternative (Prerecorded)	Web: Not Applicable	Web: No audio or video content is present.
1.3.1: Info and Relationships	Web: Does Not Support	Web: Layout Designer: no ARIA roles. Forms Designer: certain elements are missing ARIA roles (partially supports). Form Designer / Form Fill: supports.
1.3.2: Meaningful Sequence	Web: Partially Supports	Web: Forms Designer: cannot navigate to the left pane, and arrows are a navigation trap in error messages. Layout Designer: the token-picker dropdown is out of sequence when opened. Form Designer / Form Fill: supports.
1.3.3: Sensory Characteristics	Web: Partially Supports	Web: Layout Designer: some icon buttons lack descriptive text and are announced only as "clickable button" by the screen reader. Form Designer / Form Fill and Forms Designer: supports.
1.4.1: Use of Color	Web: Partially Supports	Web: Forms Designer: some link-like buttons are distinguished by color alone. Layout Designer also only partially supports this criterion. Form Designer / Form Fill: supports.
1.4.2: Audio Control	Web: Not Applicable	Web: No audio content is present.

Criteria	Conformance level	Remarks and explanations
2.1.1: Keyboard	Web: Partially Supports	Web: Forms Designer: cannot reach the left side menu. Layout Designer: cannot tab between tabs in the right pane, some buttons (e.g., "add rule") cannot be triggered by keyboard, and add-image links on the Styles page are not keyboard accessible. Form Designer / Form Fill: supports, though table and collection rows read like a normal form and do not support arrow-key navigation.
2.1.2: No Keyboard Trap	Web: Partially Supports	Web: Forms Designer: keyboard traps exist in the CSS and HTML coding fields and in the arrow controls, and the customization left pane cannot be reached. Form Designer / Form Fill and Layout Designer: supports.
2.1.4: Character Key Shortcuts	Web: Supports	Web: Form Designer / Form Fill and Layout Designer: supports (keyboard shortcuts are not single-character only). Forms Designer rated this not-applicable.
2.2.1: Timing Adjustable	Web: Does Not Support	Web: Forms Designer: the timing of success messages cannot be paused or extended. Layout Designer: the success toast message timing cannot be adjusted. Form Designer / Form Fill: supports.
2.2.2: Pause, Stop, Hide	Web: Supports	Web: Form Designer / Form Fill: supports. Forms Designer and Layout Designer rated this not-applicable (no moving, blinking, or scrolling content).
2.3.1: Three Flashes or Below Threshold	Web: Supports	Web: Form Designer / Form Fill: supports. Forms Designer and Layout Designer rated this not-applicable (no flashing content).
2.4.1: Bypass Blocks	Web: Does Not Support	Web: Forms Designer: blocks of field types or fields on the page cannot be bypassed. Layout Designer: the designer does not allow bypassing content blocks. Form Designer / Form Fill: supports (forms use headings and links to support navigation and skipping of blocks).

Criteria	Conformance level	Remarks and explanations
2.4.2: Page Titled	Web: Partially Supports	Web: Layout Designer: page titles are not unique across different forms, and the page title is not an H1 heading. Form Designer / Form Fill and Forms Designer: supports.
2.4.3: Focus Order	Web: Partially Supports	Web: Layout Designer: cannot tab into modal footer buttons or rich-text editor buttons, and groups of buttons in the top-right corner read right-to-left. Form Designer / Form Fill and Forms Designer: supports.
2.4.4: Link Purpose (In Context)	Web: Partially Supports	Web: Forms Designer: link labels such as "Basic" and "Advanced" would be clearer as "Basic Settings" and "Advanced Settings". Form Designer / Form Fill: supports, but custom links must be designed to meet this requirement manually. Layout Designer: supports.
2.5.1: Pointer Gestures	Web: Partially Supports	Web: Forms Designer: form items cannot be reordered without drag-and-drop. Layout Designer: on a touch screen, fields can only be added to the canvas by drag-and-drop, and the page cannot be zoomed. Form Designer / Form Fill: supports.
2.5.2: Pointer Cancellation	Web: Partially Supports	Web: Layout Designer: focus is given to designer elements on the down-event rather than the up-event. Form Designer / Form Fill and Forms Designer: supports.
2.5.3: Label in Name	Web: Supports	Web: Supported across all three areas. Layout Designer notes that aria-labels should match the visible names of controls.
2.5.4: Motion Actuation	Web: Supports	Web: Form Designer / Form Fill and Layout Designer: supports (no motion operation). Forms Designer rated this not-applicable.
3.1.1: Language of Page	Web: Does Not Support	Web: Forms Designer and Layout Designer: the page is missing the lang attribute on the <html> element. Form Designer / Form Fill: supports.
3.2.1: On Focus	Web: Supports	Web: No remarks.

Criteria	Conformance level	Remarks and explanations
3.2.2: On Input	Web: Supports	Web: No remarks.
3.2.6: Consistent Help	Web: Not Evaluated	Web: No remarks.
3.3.1: Error Identification	Web: Does Not Support	Web: Layout Designer: right-pane error validation is still in progress. Form Designer / Form Fill and Forms Designer: supports.
3.3.2: Labels or Instructions	Web: Supports	Web: No remarks.
3.3.7: Redundant Entry	Web: Not Evaluated	Web: No remarks.
4.1.1: Parsing	Web: Partially Supports	Web: Forms Designer: many elements have duplicate IDs. Layout Designer: toolbar buttons lack unique IDs. Form Designer / Form Fill: supports.
4.1.2: Name, Role, Value	Web: Does Not Support	Web: Forms Designer: buttons lack discernible text and iframes are not labeled. Layout Designer: buttons lack discernible text. Form Designer / Form Fill: supports.

Table 2: Success Criteria, Level AA

Criteria	Conformance level	Remarks and explanations
1.2.4: Captions (Live)	Web: Not Applicable	Web: No live captions are present.
1.2.5: Audio Description (Prerecorded)	Web: Not Applicable	Web: No audio description content is present.
1.3.4: Orientation	Web: Partially Supports	Web: Forms Designer: the page auto-oriens but is almost impossible to navigate in that orientation. Form Designer / Form Fill and Layout Designer: supports.

Criteria	Conformance level	Remarks and explanations
1.3.5: Identify Input Purpose	Web: Partially Supports	Web: Layout Designer: some inputs in the right pane lack a name attribute. Form Designer / Form Fill and Forms Designer: supports.
1.4.3: Contrast (Minimum)	Web: Partially Supports	Web: Layout Designer: disabled links and inactive tabs in the right pane do not have sufficient contrast. Forms Designer likewise only partially meets minimum contrast. Form Designer / Form Fill: supports.
1.4.4: Resize text	Web: Partially Supports	Web: Layout Designer: some text is clipped when resized. Form Designer / Form Fill and Forms Designer: supports.
1.4.5: Images of Text	Web: Partially Supports	Web: Layout Designer: the tool uses icon buttons (images of text). Form Designer / Form Fill: supports. Forms Designer: not-applicable.
1.4.10: Reflow	Web: Does Not Support	Web: Forms Designer: horizontal scrolling is required when the page is zoomed. Layout Designer: designer content is unavailable at 1280x1024 resolution with 400% browser zoom. Form Designer / Form Fill: supports (signature modals extend a few pixels past 320px but cause no horizontal scrolling or loss of function).
1.4.11: Non-text Contrast	Web: Partially Supports	Web: Forms Designer: the modal close ("X") control and the grayed-out arrows shown when only one rule exists have insufficient contrast. Layout Designer: the focus border on icon buttons has insufficient contrast. Form Designer / Form Fill: supports.
1.4.12: Text Spacing	Web: Does Not Support	Web: Forms Designer: text spacing cannot be adjusted. Form Designer / Form Fill and Layout Designer: supports.
1.4.13: Content on Hover or Focus	Web: Does Not Support	Web: Forms Designer: tooltips disappear when the user moves the pointer over their text. Form Designer / Form Fill and Layout Designer: supports.

Criteria	Conformance level	Remarks and explanations
2.4.5: Multiple Ways	Web: Supports	Web: Supported across all three areas. Form Designer / Form Fill notes that forms are a step in a process and are locatable through the start-process and manage pages.
2.4.6: Headings and Labels	Web: Partially Supports	Web: Forms Designer: the arrow controls shown when only one rule exists are not properly labeled. Form Designer / Form Fill and Layout Designer: supports.
2.4.7: Focus Visible	Web: Supports	Web: No remarks.
2.4.11: Focus Not Obscured (Minimum)	Web: Not Evaluated	Web: No remarks.
2.5.7: Dragging Movements	Web: Not Evaluated	Web: No remarks.
2.5.8: Target Size (Minimum)	Web: Not Evaluated	Web: No remarks.
3.1.2: Language of Parts	Web: Supports	Web: Content is presented in a single language. Layout Designer rated this supports; Form Designer / Form Fill and Forms Designer rated it not-applicable.
3.2.3: Consistent Navigation	Web: Supports	Web: No remarks.
3.2.4: Consistent Identification	Web: Supports	Web: No remarks.
3.3.3: Error Suggestion	Web: Partially Supports	Web: Layout Designer: right-pane error-suggestion validation is still in progress. Form Designer / Form Fill: supports. Forms Designer: not-applicable.
3.3.4: Error Prevention (Legal, Financial, Data)	Web: Supports	Web: Form Designer / Form Fill: supports. Forms Designer rated this not-applicable, and Layout Designer rated it not-applicable (a page-design tool that does not submit or process data).
3.3.8: Accessible Authentication (Minimum)	Web: Not Evaluated	Web: No remarks.

Criteria	Conformance level	Remarks and explanations
4.1.3: Status Messages	Web: Does Not Support	Web: Forms Designer: there is no proper container for alerts. Layout Designer: there is no container with role=alert, role=log, role=progressbar, or aria-live=assertive for statuses to be injected into. Form Designer / Form Fill: supports.

Table 3: Success Criteria, Level AAA

Criteria	Conformance level	Remarks and explanations
1.2.6: Sign Language (Prerecorded)	Web: Not Evaluated	Web: No remarks.
1.2.7: Extended Audio Description (Prerecorded)	Web: Not Evaluated	Web: No remarks.
1.2.8: Media Alternative (Prerecorded)	Web: Not Evaluated	Web: No remarks.
1.2.9: Audio-only (Live)	Web: Not Evaluated	Web: No remarks.
1.3.6: Identify Purpose	Web: Not Evaluated	Web: No remarks.
1.4.6: Contrast (Enhanced)	Web: Not Evaluated	Web: No remarks.
1.4.7: Low or No Background Audio	Web: Not Evaluated	Web: No remarks.
1.4.8: Visual Presentation	Web: Not Evaluated	Web: No remarks.
1.4.9: Images of Text (No Exception)	Web: Not Evaluated	Web: No remarks.
2.1.3: Keyboard (No Exception)	Web: Not Evaluated	Web: No remarks.
2.2.3: No Timing	Web: Not Evaluated	Web: No remarks.
2.2.4: Interruptions	Web: Not Evaluated	Web: No remarks.
2.2.5: Re-authenticating	Web: Not Evaluated	Web: No remarks.
2.2.6: Timeouts	Web: Not Evaluated	Web: No remarks.

Criteria	Conformance level	Remarks and explanations
2.3.2: Three Flashes	Web: Not Evaluated	Web: No remarks.
2.3.3: Animation from Interactions	Web: Not Evaluated	Web: No remarks.
2.4.8: Location	Web: Not Evaluated	Web: No remarks.
2.4.9: Link Purpose (Link Only)	Web: Not Evaluated	Web: No remarks.
2.4.10: Section Headings	Web: Not Evaluated	Web: No remarks.
2.4.12: Focus Not Obscured (Enhanced)	Web: Not Evaluated	Web: No remarks.
2.4.13: Focus Appearance	Web: Not Evaluated	Web: No remarks.
2.5.5: Target Size (Enhanced)	Web: Not Evaluated	Web: No remarks.
2.5.6: Concurrent Input Mechanisms	Web: Not Evaluated	Web: No remarks.
3.1.3: Unusual Words	Web: Not Evaluated	Web: No remarks.
3.1.4: Abbreviations	Web: Not Evaluated	Web: No remarks.
3.1.5: Reading Level	Web: Not Evaluated	Web: No remarks.
3.1.6: Pronunciation	Web: Not Evaluated	Web: No remarks.
3.2.5: Change on Request	Web: Not Evaluated	Web: No remarks.
3.3.5: Help	Web: Not Evaluated	Web: No remarks.
3.3.6: Error Prevention (All)	Web: Not Evaluated	Web: No remarks.
3.3.9: Accessible Authentication (Enhanced)	Web: Not Evaluated	Web: No remarks.

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance level	Remarks and explanations
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Criteria	Conformance level	Remarks and explanations
302.1: Without Vision	Does Not Support	Forms Designer and Layout Designer: missing most ARIA tags and labels. Form Designer / Form Fill: supports.
302.2: With Limited Vision	Does Not Support	Layout Designer: missing most ARIA tags and labels (does not support). Forms Designer: missing most ARIA tags and labels (partially supports). Form Designer / Form Fill: supports.
302.3: Without Perception of Color	Partially Supports	Forms Designer: low contrast on some elements. Form Designer / Form Fill and Layout Designer: supports.
302.4: Without Hearing	Supports	No remarks.
302.5: With Limited Hearing	Supports	No remarks.
302.6: Without Speech	Supports	No remarks.
302.7: With Limited Manipulation	Partially Supports	Forms Designer: drag-and-drop is required to reorder elements in the designer. Layout Designer: some actions are not accessible by keyboard. Form Designer / Form Fill: supports.
302.8: With Limited Reach and Strength	Partially Supports	Forms Designer: drag-and-drop is required to reorder elements in the designer. Layout Designer: some actions are not accessible by keyboard. Form Designer / Form Fill: not-applicable.
302.9: With Limited Language, Cognitive, and Learning Abilities	Supports	No remarks.

Chapter 4: Hardware

Forms is a software product; Section 508 hardware criteria are not applicable.

This chapter is not included in this report.

Chapter 5: Software

Criteria	Conformance level	Remarks and explanations
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Criteria	Conformance level	Remarks and explanations
<u>502.2.1: User Control of Accessibility Features</u>	Does Not Support	Forms Designer: the product does not let users control its accessibility features. Form Designer / Form Fill supports, and Layout Designer reported no native accessibility features.
<u>502.2.2: No Disruption of Accessibility Features</u>	Supports	No remarks.
<u>502.3.1: Object Information</u>	Does Not Support	Layout Designer: missing most ARIA tags and labels. Forms Designer: missing some ARIA tags. Form Designer / Form Fill: supports.
<u>502.3.2: Modification of Object Information</u>	Does Not Support	Forms Designer and Layout Designer: object information is not programmatically modifiable. Form Designer / Form Fill: supports.
<u>502.3.3: Row, Column, and Headers</u>	Does Not Support	Forms Designer and Layout Designer: row, column, and header relationships are not exposed. Form Designer / Form Fill: table and collection rows read like a normal form and do not support arrow-key navigation (partially supports).
<u>502.3.4: Values</u>	Does Not Support	Forms Designer and Layout Designer: object values are not programmatically exposed. Form Designer / Form Fill: supports.
<u>502.3.5: Modification of Values</u>	Does Not Support	Forms Designer and Layout Designer: object values cannot be modified programmatically. Form Designer / Form Fill: supports.
<u>502.3.6: Label Relationships</u>	Supports	No remarks.
<u>502.3.7: Hierarchical Relationships</u>	Supports	No remarks.
<u>502.3.8: Text</u>	Supports	No remarks.
<u>502.3.9: Modification of Text</u>	Does Not Support	Forms Designer: text attributes such as spacing cannot be changed. Form Designer / Form Fill and Layout Designer: supports.
<u>502.3.10: List of Actions</u>	Partially Supports	Forms Designer: only some of the available actions are exposed. Form Designer / Form Fill and Layout Designer: supports.

Criteria	Conformance level	Remarks and explanations
502.3.11: Actions on Objects	Does Not Support	Forms Designer: actions cannot be executed on objects via assistive technology. Form Designer / Form Fill and Layout Designer: supports.
502.3.12: Focus Cursor	Supports	No remarks.
502.3.13: Modification of Focus Cursor	Does Not Support	Forms Designer: the focus cursor cannot be modified programmatically. Form Designer / Form Fill and Layout Designer: supports.
502.3.14: Event Notification	Partially Supports	Layout Designer: some actions do not generate event notifications. Form Designer / Form Fill and Forms Designer: supports.
502.4: Platform Accessibility Features	Supports	No remarks.
503.2: User Preferences	Does Not Support	Forms Designer: platform user preferences are not honored. Form Designer / Form Fill and Layout Designer rated this not-applicable.
503.3: Alternative User Interfaces	Does Not Support	Forms Designer: alternative user interfaces are not supported. Form Designer / Form Fill and Layout Designer rated this not-applicable (no alternative user interfaces).
503.4.1: Caption Controls	Not Applicable	No remarks.
503.4.2: Audio Description Controls	Not Applicable	No remarks.
504.2: Content Creation or Editing	Supports	Form Designer / Form Fill: WCAG is supported out of the box.
504.2.1: Preservation of Information Provided for Accessibility in Format Conversion	Supports	No remarks.
504.2.2: PDF Export	Supports	No remarks.
504.3: Prompts	Does Not Support	Layout Designer: the tool does not provide accessibility prompts during authoring. Form Designer / Form Fill: supports. Forms Designer: not-applicable.

Criteria	Conformance level	Remarks and explanations
504.4: Templates	Does Not Support	Layout Designer: does not provide templates that produce accessible content. Form Designer / Form Fill and Forms Designer: supports.

Chapter 6: Support Documentation and Services

Criteria	Conformance level	Remarks and explanations
602.2: Accessibility and Compatibility Features	Partially Supports	Forms Designer: most support documentation conforms to WCAG, but some functionality only partially conforms. Form Designer / Form Fill: supports.
602.3: Electronic Support Documentation	Supports	No remarks.
602.4: Alternate Formats for Non-Electronic Support Documentation	Supports	No remarks.
603.2: Information on Accessibility and Compatibility Features	Supports	No remarks.
603.3: Accommodation of Communication Needs	Supports	No remarks.

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