

Public Portal Accessibility Conformance Report

Based on VPAT® 2.5 WCAG 2.2 and Revised Section 508 Edition

Report information

Product	Public Portal (version Cloud 2025.08, Self-Hosted Fall 2025)
Product description	Web version of the repository accessible by the public. Does not include designers.
Report date	2025-01-14
Last modified	2026-07-10
Report version	2
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Notes

This Accessibility Conformance Report presents the results of Laserfiche's accessibility evaluation of Public Portal. Conformance was evaluated against WCAG 2.2 (Level A and AA). Success criteria outside the evaluated scope — including later WCAG 2.2 additions and all Level AAA criteria that were not tested — are listed as "Not Evaluated" rather than assigned an untested rating. Laserfiche has not audited its software for WCAG level AAA support.

Evaluation methods used

Manual testing with the Chrome web browser and the NVDA screen reader, plus automated scans with the axe-core DevTools extension.

Applicable standards and guidelines

This report covers the degree of conformance for the following accessibility standards and guidelines:

- Web Content Accessibility Guidelines 2.2 — <https://www.w3.org/TR/WCAG22/>

- Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018
— <https://www.access-board.gov/ict/>

Terms

The terms used in the conformance level information are defined as follows:

Supports

The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially Supports

Some functionality of the product does not meet the criterion.

Does Not Support

The majority of product functionality does not meet the criterion.

Not Applicable

The criterion is not relevant to the product.

Not Evaluated

The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

Table 1: Success Criteria, Level A

Criteria	Conformance level	Remarks and explanations
1.1.1: Non-text Content	Web: Supports	Web: No remarks.
1.2.1: Audio-only and Video-only (Prerecorded)	Web: Supports	Web: No remarks.
1.2.2: Captions (Prerecorded)	Web: Supports	Web: No remarks.
1.2.3: Audio Description or Media Alternative (Prerecorded)	Web: Supports	Web: No remarks.
1.3.1: Info and Relationships	Web: Supports	Web: The page lacks a semantic heading level 1, which may affect document structure for assistive technologies.

Criteria	Conformance level	Remarks and explanations
1.3.2: Meaningful Sequence	Web: Supports	Web: Labels for search fields in the heading are visually hidden to avoid redundancy for users who can derive the purpose from the visual cues.
1.3.3: Sensory Characteristics	Web: Supports	Web: No remarks.
1.4.1: Use of Color	Web: Supports	Web: No remarks.
1.4.2: Audio Control	Web: Supports	Web: No remarks.
2.1.1: Keyboard	Web: Partially Supports	Web: Lists of documents do not have all columns available through keyboard navigation. Document lists do not support arrow key navigation to skip lengthy lists.
2.1.2: No Keyboard Trap	Web: Supports	Web: No remarks.
2.1.4: Character Key Shortcuts	Web: Supports	Web: No remarks.
2.2.1: Timing Adjustable	Web: Supports	Web: No remarks.
2.2.2: Pause, Stop, Hide	Web: Supports	Web: No remarks.
2.3.1: Three Flashes or Below Threshold	Web: Supports	Web: No remarks.
2.4.1: Bypass Blocks	Web: Supports	Web: The page lacks a skip link, but due to minimal navigation elements keyboard users can reach the main content with limited tabbing effort. Skip links are being considered in a future update.
2.4.2: Page Titled	Web: Supports	Web: Some page titles are controlled by visible documents and may be misleading.
2.4.3: Focus Order	Web: Partially Supports	Web: Keyboard focus in lists of documents does not follow visual layout and lacks sufficient visual indicators, relying on color alone. Non-native elements with tabindex disrupt expected focus order and do not provide proper role or interaction cues.
2.4.4: Link Purpose (In Context)	Web: Supports	Web: No remarks.

Criteria	Conformance level	Remarks and explanations
2.5.1: Pointer Gestures	Web: Not Applicable	Web: No remarks.
2.5.2: Pointer Cancellation	Web: Supports	Web: No remarks.
2.5.3: Label in Name	Web: Supports	Web: No remarks.
2.5.4: Motion Actuation	Web: Not Applicable	Web: No remarks.
3.1.1: Language of Page	Web: Supports	Web: No remarks.
3.2.1: On Focus	Web: Supports	Web: No remarks.
3.2.2: On Input	Web: Partially Supports	Web: Document lists use custom checkboxes and do not support expected keyboard interactions and activate unexpectedly on navigation.
3.2.6: Consistent Help	Web: Not Evaluated	Web: No remarks.
3.3.1: Error Identification	Web: Supports	Web: No remarks.
3.3.2: Labels or Instructions	Web: Supports	Web: Labels for search fields in the heading are visually hidden to avoid redundancy for users who can derive the purpose from the visual cues.
3.3.7: Redundant Entry	Web: Not Evaluated	Web: No remarks.
4.1.1: Parsing	Web: Supports	Web: No remarks.
4.1.2: Name, Role, Value	Web: Partially Supports	Web: My Public Portal selectable lists use role="list" but emulate listbox behavior.

Table 2: Success Criteria, Level AA

Criteria	Conformance level	Remarks and explanations
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Criteria	Conformance level	Remarks and explanations
1.2.4: Captions (Live)	Web: Not Applicable	Web: No remarks.
1.2.5: Audio Description (Prerecorded)	Web: Supports	Web: No remarks.
1.3.4: Orientation	Web: Supports	Web: No remarks.
1.3.5: Identify Input Purpose	Web: Supports	Web: No remarks.
1.4.3: Contrast (Minimum)	Web: Supports	Web: No remarks.
1.4.4: Resize text	Web: Supports	Web: No remarks.
1.4.5: Images of Text	Web: Supports	Web: No remarks.
1.4.10: Reflow	Web: Supports	Web: No remarks.
1.4.11: Non-text Contrast	Web: Supports	Web: No remarks.
1.4.12: Text Spacing	Web: Supports	Web: No remarks.
1.4.13: Content on Hover or Focus	Web: Supports	Web: No remarks.
2.4.5: Multiple Ways	Web: Supports	Web: No remarks.
2.4.6: Headings and Labels	Web: Supports	Web: No remarks.
2.4.7: Focus Visible	Web: Partially Supports	Web: Keyboard focus in lists of documents does not follow visual layout and lacks sufficient visual indicators, relying on color alone.
2.4.11: Focus Not Obscured (Minimum)	Web: Not Evaluated	Web: No remarks.
2.5.7: Dragging Movements	Web: Not Evaluated	Web: No remarks.
2.5.8: Target Size (Minimum)	Web: Not Evaluated	Web: No remarks.

Criteria	Conformance level	Remarks and explanations
3.1.2: Language of Parts	Web: Supports	Web: All parts match the language of the overall application with the exception of user generated text.
3.2.3: Consistent Navigation	Web: Supports	Web: No remarks.
3.2.4: Consistent Identification	Web: Supports	Web: No remarks.
3.3.3: Error Suggestion	Web: Supports	Web: No remarks.
3.3.4: Error Prevention (Legal, Financial, Data)	Web: Not Applicable	Web: No remarks.
3.3.8: Accessible Authentication (Minimum)	Web: Not Evaluated	Web: No remarks.
4.1.3: Status Messages	Web: Supports	Web: No remarks.

Table 3: Success Criteria, Level AAA

Criteria	Conformance level	Remarks and explanations
1.2.6: Sign Language (Prerecorded)	Web: Not Evaluated	Web: No remarks.
1.2.7: Extended Audio Description (Prerecorded)	Web: Not Evaluated	Web: No remarks.
1.2.8: Media Alternative (Prerecorded)	Web: Not Evaluated	Web: No remarks.
1.2.9: Audio-only (Live)	Web: Not Evaluated	Web: No remarks.
1.3.6: Identify Purpose	Web: Not Evaluated	Web: No remarks.
1.4.6: Contrast (Enhanced)	Web: Not Evaluated	Web: No remarks.
1.4.7: Low or No Background Audio	Web: Not Evaluated	Web: No remarks.
1.4.8: Visual Presentation	Web: Not Evaluated	Web: No remarks.

Criteria	Conformance level	Remarks and explanations
1.4.9: Images of Text (No Exception)	Web: Not Evaluated	Web: No remarks.
2.1.3: Keyboard (No Exception)	Web: Not Evaluated	Web: No remarks.
2.2.3: No Timing	Web: Not Evaluated	Web: No remarks.
2.2.4: Interruptions	Web: Not Evaluated	Web: No remarks.
2.2.5: Re-authenticating	Web: Not Evaluated	Web: No remarks.
2.2.6: Timeouts	Web: Not Evaluated	Web: No remarks.
2.3.2: Three Flashes	Web: Not Evaluated	Web: No remarks.
2.3.3: Animation from Interactions	Web: Not Evaluated	Web: No remarks.
2.4.8: Location	Web: Not Evaluated	Web: No remarks.
2.4.9: Link Purpose (Link Only)	Web: Not Evaluated	Web: No remarks.
2.4.10: Section Headings	Web: Not Evaluated	Web: No remarks.
2.4.12: Focus Not Obscured (Enhanced)	Web: Not Evaluated	Web: No remarks.
2.4.13: Focus Appearance	Web: Not Evaluated	Web: No remarks.
2.5.5: Target Size (Enhanced)	Web: Not Evaluated	Web: No remarks.
2.5.6: Concurrent Input Mechanisms	Web: Not Evaluated	Web: No remarks.
3.1.3: Unusual Words	Web: Not Evaluated	Web: No remarks.
3.1.4: Abbreviations	Web: Not Evaluated	Web: No remarks.
3.1.5: Reading Level	Web: Not Evaluated	Web: No remarks.
3.1.6: Pronunciation	Web: Not Evaluated	Web: No remarks.
3.2.5: Change on Request	Web: Not Evaluated	Web: No remarks.

Criteria	Conformance level	Remarks and explanations
3.3.5: Help	Web: Not Evaluated	Web: No remarks.
3.3.6: Error Prevention (All)	Web: Not Evaluated	Web: No remarks.
3.3.9: Accessible Authentication (Enhanced)	Web: Not Evaluated	Web: No remarks.

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance level	Remarks and explanations
302.1: Without Vision	Supports	No remarks.
302.2: With Limited Vision	Supports	No remarks.
302.3: Without Perception of Color	Supports	No remarks.
302.4: Without Hearing	Supports	No remarks.
302.5: With Limited Hearing	Supports	No remarks.
302.6: Without Speech	Supports	No remarks.
302.7: With Limited Manipulation	Supports	No remarks.
302.8: With Limited Reach and Strength	Not Applicable	No remarks.
302.9: With Limited Language, Cognitive, and Learning Abilities	Supports	No remarks.

Chapter 4: Hardware

Public Portal is a software product; Section 508 hardware criteria are not applicable.

This chapter is not included in this report.

Chapter 5: Software

Criteria	Conformance level	Remarks and explanations
502.2.1: User Control of Accessibility Features	Supports	No remarks.
502.2.2: No Disruption of Accessibility Features	Supports	No remarks.
502.3.1: Object Information	Supports	No remarks.
502.3.2: Modification of Object Information	Supports	No remarks.
502.3.3: Row, Column, and Headers	Partially Supports	Table rows require tab and text navigation for screen readers.
502.3.4: Values	Supports	No remarks.
502.3.5: Modification of Values	Supports	No remarks.
502.3.6: Label Relationships	Supports	No remarks.
502.3.7: Hierarchical Relationships	Supports	No remarks.
502.3.8: Text	Supports	No remarks.
502.3.9: Modification of Text	Supports	No remarks.
502.3.10: List of Actions	Supports	No remarks.
502.3.11: Actions on Objects	Supports	No remarks.
502.3.12: Focus Cursor	Partially Supports	See criterion 2.4.3 in the WCAG Level A results.
502.3.13: Modification of Focus Cursor	Supports	No remarks.
502.3.14: Event Notification	Supports	No remarks.
502.4: Platform Accessibility Features	Supports	No remarks.
503.2: User Preferences	Does Not Support	Platform settings are only available to the user through the Designer interface, which is admin only.

Criteria	Conformance level	Remarks and explanations
503.3: Alternative User Interfaces	Not Applicable	No remarks.
503.4.1: Caption Controls	Not Applicable	No remarks.
503.4.2: Audio Description Controls	Not Applicable	No remarks.
504.2: Content Creation or Editing	Not Applicable	See information in the WCAG 2.x section.
504.2.1: Preservation of Information Provided for Accessibility in Format Conversion	Supports	No remarks.
504.2.2: PDF Export	Supports	No remarks.
504.3: Prompts	Supports	No remarks.
504.4: Templates	Supports	No remarks.

Chapter 6: Support Documentation and Services

Criteria	Conformance level	Remarks and explanations
602.2: Accessibility and Compatibility Features	Supports	No remarks.
602.3: Electronic Support Documentation	Supports	See information in the WCAG 2.x section.
602.4: Alternate Formats for Non-Electronic Support Documentation	Supports	No remarks.
603.2: Information on Accessibility and Compatibility Features	Supports	No remarks.
603.3: Accommodation of Communication Needs	Supports	No remarks.

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